



Water One.® And done.

Water One®

Xylem's Water One® service delivers reliable water management solutions that ensure you will always have the deionized (DI) water quality and quantity you need. The service includes 24/7 remote monitoring of your DI water system, automatic alerts for leak detection, quality excursion, filter obstructions, tank exchanges, and rapid response from Evoqua's best in class service team.

How does Water One work?

A standard monitoring, control, and communications panel is connected to your DI water system. The tank performance is monitored 24/7 using cellular data and Xylem's Link2Site® remote monitoring technology. Xylem receives system alerts for leak detections, quality flow restrictions and resin tank exchanges. Our service team responds quickly, contacting the customer to troubleshoot alerts or schedule a tank exchange.

The end result is reliable DI water when you need it, giving you more time to focus on other business challenges. Xylem can also provide water use, system status, maintenance and water quality records for your documentation needs.

Water One is ideal in applications where:

- DI water availability is critical
- Facilities or production labor cost savings are desired
- DI water quality documentation is valuable
- Access for monitoring quality indicator lights is difficult
- DI water cost predictability is essential



Water One advantages:

- 24/7 remote monitoring of your DI water system
- System alerts for leak detection, quality excursion, filter obstructions and tank exchanges
- Rapid response from Xylem service for troubleshooting alerts
- Automatically scheduled DI resin tank exchanges
- Access to data on water use and water quality records

Water One® start-up in 4 easy steps

Step 1: Xylem will survey your site to evaluate your incoming water quality, DI water quality needs and the installation site.

Step 2: A Water One® service proposal is prepared that describes the communications equipment, resin tank(s), installation labor cost, site preparation requirements and monthly billing.

Step 3: Once the proposal is approved, Xylem will schedule the installation, install and activate the system, and provide web portal training (if desired) and documentation for Water One services and equipment.

Step 4: Xylem monitors your DI water system and schedules any service needed to ensure quality DI water production. Billing will include data on DI water production, quality, maintenance visits and system status.

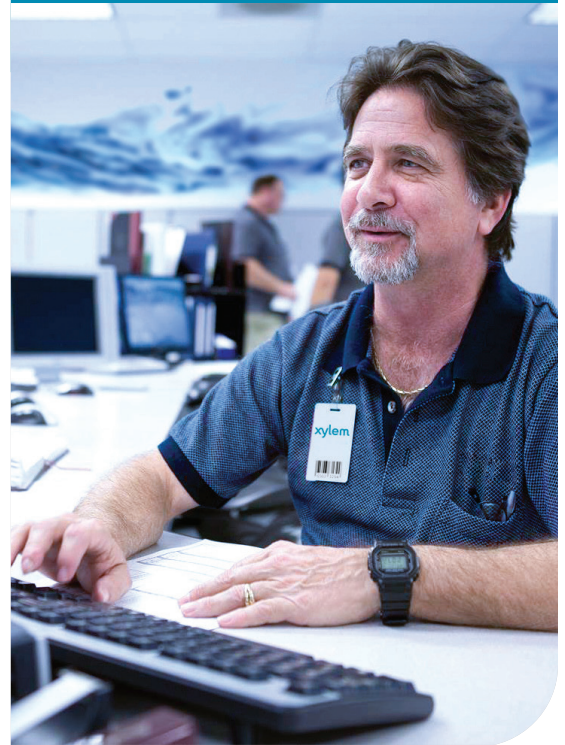
Contact Xylem for information on other water treatment products including:

- RO water treatment
- Mobile DI and mobile RO systems
- Electro-deionization for water or wastewater
- pH control systems
- Wastewater pretreatment systems
- Water reuse systems

Water One web portal

Customers have the option for free access to a secure website portal to view their DI water system status and water use data. Xylem can set the level of notifications you would like to receive and can make adjustments at any time.

Xylem will be monitoring your DI water system **24/7/365** and will proactively alert customers to status changes and resin exchange needs. We will also notify you when service will be scheduled to help you optimize your production uptime.



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