

INSTRUCTION MANUAL

SECTION 360A

AC1683

REVISION D

INSTALLER: PLEASE LEAVE THIS MANUAL FOR THE OWNER'S USE.

Marlow Series Cast Iron Swimming Pool Pumps

3B28EC - 3B32EC

PLEASE FILL IN DATA FROM YOUR PUMP NAMEPLATE

Pump Model: _____

Spec. No. _____

Serial No. _____

Seal No. _____



SAFETY INSTRUCTIONS

This safety alert symbol will be used in this manual and on the pump instructions decal to draw attention to safety related instructions. When used, the safety alert symbol means **ATTENTION! BECOME ALERT! YOUR SAFETY IS INVOLVED!** FAILURE TO FOLLOW THESE INSTRUCTIONS MAY RESULT IN A SAFETY HAZARD.



WARRANTY

WARRANTY – Company warrants title to the product(s) and, except as noted with respect to items not of Company's manufacturer, also warrants the product(s) on date of shipment to Purchaser, to be of the kind and quality described herein, and free of defects in workmanship and material.

THIS WARRANTY IS EXPRESSLY IN LIEU OF ALL OTHER WARRANTIES, INCLUDING BUT NOT LIMITED TO IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS, AND CONSTITUTES THE ONLY WARRANTY OF COMPANY WITH RESPECT TO THE PRODUCT(S).

If within one year from date of initial operation, but not more than eighteen months from date of shipment by Company of any item of product(s), Purchaser discovers that such item was not as warranted above and promptly notifies Company in writing thereof, Company shall remedy such nonconformance by, at Company's option, adjustment or repair or replacement of the item and any affected part of the product(s). Purchaser shall assume all responsibility and expense for removal, reinstallation, and freight in connection with the foregoing remedies. The same obligations and conditions shall extend to replacements parts furnished by Company hereunder. Company shall have the right of disposal of parts replaced by it.

ANY SEPARATELY LISTED ITEM OF THE PRODUCT(S) WHICH IS NOT MANUFACTURED BY THE COMPANY IS NOT WARRANTED BY COMPANY and shall be covered only by the express warranty, if any, of the manufacturer thereof.

THIS STATES PURCHASER'S EXCLUSIVE REMEDY AGAINST COMPANY AND ITS SUPPLIERS RELATING TO THE PRODUCT(S), WHETHER IN CONTRACT OR IN TORT OR UNDER ANY OTHER LEGAL THEORY, AND WHETHER ARISING OUT OF WARRANTIES, REPRESENTATIONS, INSTRUCTIONS, INSTALLATIONS OR DEFECTS FROM ANY CAUSE. Company and its suppliers shall have no obligation as to any product which has been improperly stored or handled, or which has not been operated or maintained according to instructions in Company or supplier furnished manuals.

CONGRATULATIONS

You are now the owner of a Marlow pump. This pump was carefully inspected and subjected to final performance tests before releasing for shipment. In order to achieve maximum performance, please follow the simple instructions in this manual.

RECOMMENDED PRECAUTIONS

1. All electrical wiring of the motor installation, repair and service must be done by a licensed electrician in accordance with applicable electrical codes.
2. No modifications, additions or deletions should be made to the pump, without prior approval of the factory.
3. Pump designed for swimming pool service only. Consult factory for any other applications.
4. Motors driving the pumps may operate at high temperatures and to avoid burns – keep hands off the motor shell, etc.
5. After servicing a pump, always re-install the safety devices as originally found prior to disassembly.
6. Local electrical codes may require use of a Ground Fault Circuit Interrupter (GFCI) on circuits supplying power to pool equipment. Marlow recommends the use of a GFCI on *all* installations.



CAUTION: READ CAREFULLY

The performance of Marlow pumps is based upon clear, cold, fresh water with suction conditions as shown on the performance curve. If used to pump other liquids, pump performance may differ from rated performance based on the different specific gravity, temperature, viscosity, etc. of the liquid being pumped. A standard pump may not be safe for pumping all types of liquids, such as toxic, volatile or chemical liquids, or liquids under extreme temperatures or pressures. Please consult Marlow catalogs as well as local codes and general references to determine the appropriate pumps for your particular application. Since it is impossible for us to anticipate every application of a Marlow pump, if you plan to use the pump for a non-water application, *consult Marlow beforehand to determine whether such application may be proper or safe under the circumstances. Failure to do so could result in property damage or personal injury.*

OPERATING INSTRUCTIONS

GENERAL

This pump was designed for the purpose of being used as a circulation pump for swimming pools. For other applications, consult the manufacturer.

Our shipping container has been specifically designed to prevent transit damage. Any damage should be carefully noted on the delivery ticket and a claim filed promptly with the carrier.

LOCATION

Locate the pump as close as possible to the pool (never more than 8 feet above pool water level). Install on a rigid foundation, preferably 2" or more above ground level. Provide the necessary space around the pump for future inspection and servicing of the unit. We recommend a louvered housing to protect exposed motors from the sun and rain. Allow for ventilation. Housing should clear the motors by a minimum of 10" at all points.

INSTALLATION

1. Suction line should be as large as the suction port of the pump. All piping must be air tight. If possible keep all suction lines below pool water level until just before the pump. Suction lines should slope toward the pump.

The threads of pipe fittings screwed into the pump body must be sealed with acceptable pipe thread compound.

2. It is recommended that pipe unions be installed on the suction and discharge pipes close to the pump. Thus, the pump-motor assembly may be removed with ease for service and storage.

3. Tighten the pump fittings only as much as it is required to insure a tight connection (two turns past hand tight is sufficient). Excessive torque (more than 30-foot pounds) is unnecessary and may damage the pump.

4. The weight of the piping should be supported independently and not carried by the pump.

ROTATION

The pump is specifically designed to rotate in a counter clockwise direction when viewing the motor from the pump suction. Three-phase motors can rotate in either direction. Momentarily, start or "bump" the motor to check the rotation of the pump shaft. Interchanging any two leads of a three-phase motor will reverse the rotation.

PRIMING

Fill the pump tank with water before starting. This may be done through the strainer cover. This is necessary to allow pump to prime and to *prevent permanent damage*. Except in freezing weather always keep liquid in the pump tank. No further lubrication of the pump end is necessary including the seal assembly. If flow does not start within five minutes, stop motor and determine cause (see Trouble Guide on page 7). Be sure all suction and discharge valves are open when the pump is running. Operating the pump with a closed valve in the system can cause pump damage.

MAINTENANCE

The strainer built into the pump should be inspected and cleaned daily. These strainers are easy to clean. Loosen the hand knob(s) and remove the strainer cover to expose the strainer basket. Remove the basket and clean. Inspect the cover gasket; if damaged, replace. Install the strainer cover,

MAINTENANCE cont.

tightening hand knob by hand only. The pump seal requires no lubrication. The electric motor has bearings and you should refer to the motor manufacturer's instructions for proper maintenance.

STORAGE

If your pool is deactivated until next season, care must be taken to protect the pump-motor from damage and exposure. Over the winter, store the pump-motor unit in a warm, dry location.

NOTE: Be certain power is turned off at the control panel. Next drain the casing by removal of both drain plugs. Disconnect the suction and discharge lines at the union connections, then move unit to warm, dry indoor location.

When activating the pump again, reverse the above procedures. Replace the gasket between the tank and seal plate if damaged. Install drain plugs. Check the pump shaft for free movement. Prime the pump as above and check the rotation of pump shaft.

REPLACEMENT PARTS

This unit is designed to provide maximum electrical safety. To assure continued protection against shock hazard use only identical factory supplied replacement parts when servicing.



WARNING

All electric work must be done by a licensed electrician. Before working on motors be certain that the electrical power is off at the main junction box. Disconnect the fuse or the circuit breaker and tag the main switch: **"Do not energize this switch. Personnel working on equipment."** Failure to follow these instructions may result in personal injury, death or property damage.



WARNING (READ CAREFULLY)

Some motors are equipped with built-in thermal overloads to shut off the motor in the event the temperature becomes excessive (as a result of mechanical or electrical problems; such as low voltage, poor ventilation, overloaded lines, etc.). These motors *will restart automatically* as the motor cools down. *For safety sake*, do not work on any motor, without first shutting off the electricity at the source as outlined above in the "Warning". Failure to follow these instructions may result in personal injury, death or property damage.



WARNING

Motors without built-in thermal protection shall be provided with overload current protection by others.

SAFETY INSTRUCTIONS

When installing and using this electrical equipment, basic safety precautions should always be followed, including the following:



WARNING: This product can expose you to chemicals including Lead, which is known to the State of California to cause cancer and birth defects or other reproductive harm. For more information go to: www.P65Warnings.ca.gov.

SAVE THESE INSTRUCTIONS:



NOTE

This is a **SAFETY ALERT SYMBOL**. When you see this symbol on the pump or in the manual, look for one of the following signal words and be alert to the potential for personal injury or property damage.



WARNING

1. **READ AND FOLLOW ALL INSTRUCTIONS.**



CAUTION

2. To reduce the risk of injury, **DO NOT PERMIT CHILDREN TO OPERATE THIS PRODUCT UNLESS THEY ARE CLOSELY SUPERVISED BY AN ADULT** at all times.

3. This pump is intended for use on Swimming Pools, only as described in this manual. Do not use attachments not recommended by the manufacturer.

4. All electrical wiring of the motor installation must be done by a licensed electrician in accordance with applicable electrical codes. Before working on motors be certain that the electrical power is off at the main junction box. Disconnect the fuse or circuit breaker and have the main switch tagged **"Do Not Energize This Switch, Personnel Working on Equipment"**.

5. Motors driving the pumps may operate at high temperatures. To avoid burns, keep hands off the motor shell, etc.

6. Do not operate this unit without terminal cover in place.

7. The unit must be connected only to a supply circuit that is protected by a ground-fault circuit-interrupter (GFCI). Such a GFCI should be provided by the installer and should be tested on a routine basis. Consult GFCI manufacturer's instructions for correct testing and operation.

8. Never drop or insert any object into any opening of the pump or motor.

9. No modifications, additions or deletions should be made to the pump.

Failure to follow these instructions may result in personal injury, death, or property damage.

INSTRUCTIONS FOR LICENSED ELECTRICIANS



WARNING

All electric work must be done by a licensed electrician. Before working on motors be certain that the electrical power is off at the main junction box. Disconnect the fuse or the circuit breaker and tag the main switch: **“Do not energize this switch. Personnel working on equipment.”** Failure to follow these instructions may result in personal injury, death or property damage.

Be sure the motor is properly wired to match the voltage and phase of the power supply line. On three-phase motors be certain the motor is rotating in the proper direction.

The wire used to supply power to the motor must be large enough to carry the necessary amperes for the required length without excessive voltage drop.

PUMP PARTS LIST

See Page 6 For Exploded View Illustration

Key	Description
* 1	Hand Knob
■ 2	Cover
* 3	Gasket, Cover
* 4	Strainer Basket
5	Strainer Body
6	Drain Plug
* 7	Gasket, Body
8	Tank
11	Filler Plug
12	Tank Strainer Comb.
13	Cap Screw
* 14	Gasket, Diffuser
■ 15	Diffuser
* 16	Impeller Bolt
* 17	Impeller Lockwasher
* 18	Impeller Washer
■ 19	Impeller, Closed
■ 20	Impeller, Open
* 21	Impeller Shim, F/C.I. Impellers
* 22	Seal Assembly
* 23	Gasket, Tank
24	Lantern

Key	Description
25	Cap Screw
* 26	Slinger
* 27	Shim
28	Motor
29	Hex Nut
30	Foot
31	Lantern-Motor Comb.
32	Yoke
33	Stud
* 34	Impeller Key
* 35	Shaft Sleeve
36	Suction Inlet
37	Carriage Bolt
38	Gasket, Bolt
39	Lower Weight
40	Valve Facing
41	Upper Weight
42	Stop Plate
43	Lockwasher
44	Hex Nut
* 45	Check Valve Assembly

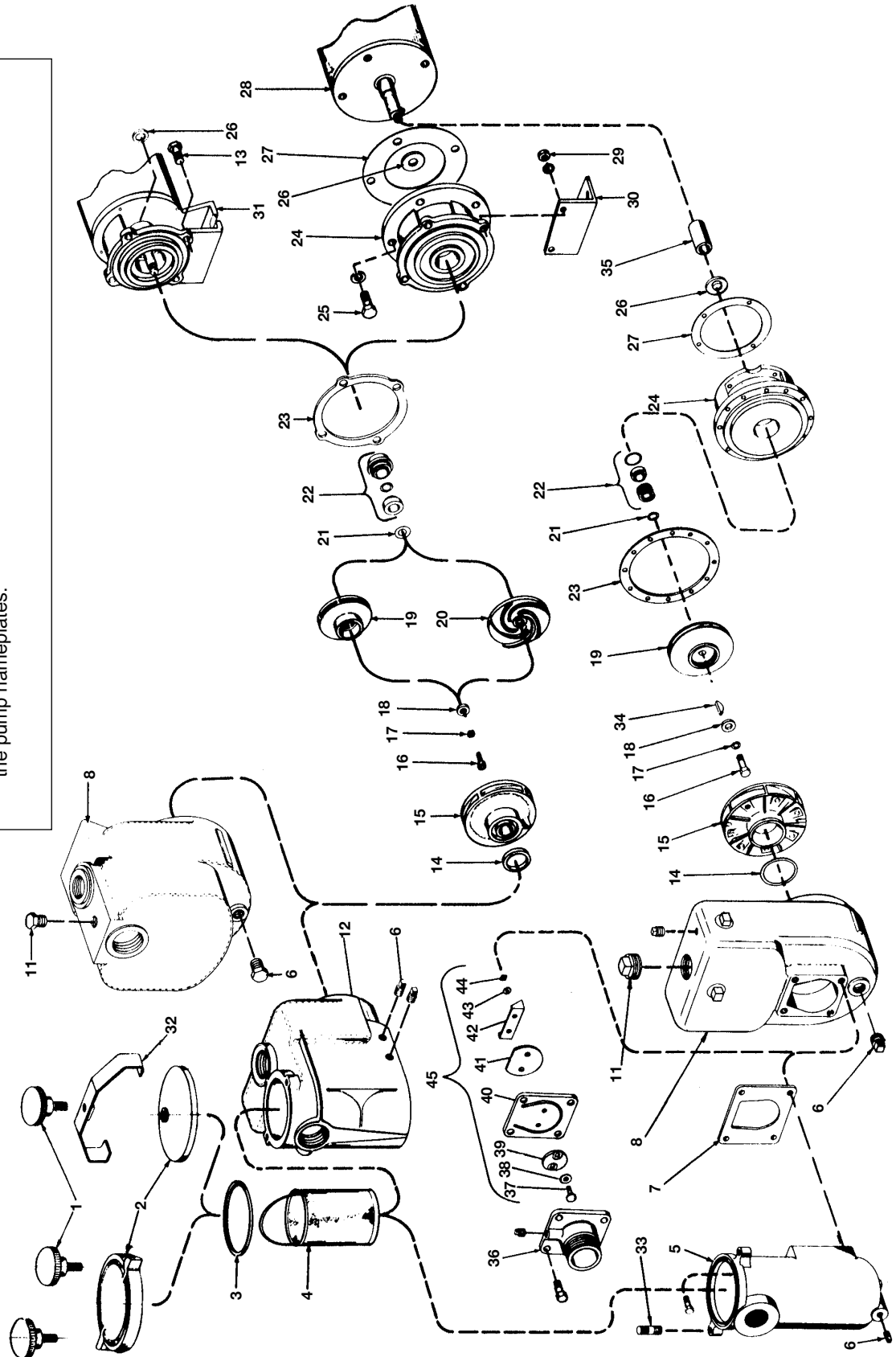
* Recommended Spare Parts.

■ Recommended Distributor Stock, Export Spares and Critical Service.

EXPLODED VIEW DRAWING

IMPORTANT: How to USE this DRAWING to ORDER PARTS

The grouping of parts illustrations cover *different Marlow models*, including your own pump. The table on page 5 indicates the name of each part. Should you need a replacement, refer to above drawings – locate the part that matches your pump parts. Contact your local Marlow dealer and supply him with the Key Number and Description of the parts required, along with your pump Model number, Spec. number and Serial number, which are located on the pump nameplates.



TROUBLESHOOTING GUIDE

NOTE: Never work on pump without making certain power is off.

SYMPTOMS	PROBABLE CAUSE	RECOMMENDED ACTION
1. Pump will not prime	1. Suction air leak.	Make sure strainer gasket is clean and properly positioned. Tighten strainer cover down snugly. Tighten all pipes and fittings on suction of pump. Remove and replace pump seal. Be sure water in pool is high enough to flow through skimmer.
	2. No water in pump.	Make sure pump tank is full of water.
	3. Closed valves or blocked lines.	Open all valves in system. Clean skimmer and pump strainer. Open pump and check for clogging.
2. Motor does not turn.	1. No power to motor.	Check that all power switches are on. Be sure fuse or circuit breaker is properly set. Time properly set? Check motor wiring at terminals.
	2. Pump jammed.	With power off turn shaft – it should spin freely. If not disassemble and repair.
3. Low flow.	1. Dirty filter.	Back wash filter when filter pressure is “high.”
	2. Dirty skimmer basket.	Clean skimmer and pump strainer basket.
	3. Suction air leak.	(See Problem 1)
	4. Closed valves or blocked lines.	(See Problem 1)
	5. Reverse rotation.	Can happen only with 3 phase motors, change any two power leads.
4. Motor runs hot.	These motors will run “hot” to the touch. However, this is normal, they are designed that way. Thermal overload protector will function to turn them off if there is an overload or high temperature problem. Excessive heat can be caused by:	
	1. Low voltage or incorrect voltage.	Wiring to be corrected by licensed electrician.
	2. Installed in direct sun.	Shield motor from sun’s rays.
	3. Poor ventilation.	Do not tightly cover or enclose motor.
5. Noisy operation of motor.	1. Bad Bearings.	Have electrician replace bearings in motor.
6. Noisy operation of pump.	1. Air leak in suction line. Bubbles in water returning to pool at inlet.	Repair leak. Check suction pipe, strainer cover in place? Cover gasket clean?
	2. Restricted suction line due to blockage or under-size pipe. Indicated by high vacuum reading at pump suction.	Remove blockage or increase suction pipe size. Make sure strainer basket is clean. Are all suction valves <i>fully</i> open?
	3. Foreign matter (gravel, metal, etc.) in pump impeller?	Disassemble pump and remove foreign matter from impeller.
	4. Cavitation.	Improve suction conditions. (Reduce suction lift, reduce number of fittings, increase pipe size.) Increase discharge pressure and reduce flow by throttling discharge valve.
7. Motor overload protection “Kicks Out”.	1. Motor is improperly connected.	Check wiring diagram on motor.
	2. Low voltage due to undersized wire or low incoming voltage.	Check with volt meter. Increase size of supply wire. Report low supply voltage to power company. Voltage at motor <i>must</i> be within 10% of motor nameplate voltage.
	3. Wrong size heaters in protective device.	Heaters should be one size larger than full load amps shown on motor nameplate.
	4. Overload due to binding in pump or wrong size impeller.	Indicated by high amperage readings on motor, binding shaft. Disassemble unit and correct.



WARNING
Electrical Work Must Be Done
By A Licensed Electrician.

Xylem |'zīləm|

- 1) The tissue in plants that brings water upward from the roots;
- 2) a leading global water technology company.

We're a global team unified in a common purpose: creating innovative solutions to meet our world's water needs. Developing new technologies that will improve the way water is used, conserved, and re-used in the future is central to our work. We move, treat, analyze, and return water to the environment, and we help people use water efficiently, in their homes, buildings, factories and farms. In more than 150 countries, we have strong, long-standing relationships with customers who know us for our powerful combination of leading product brands and applications expertise, backed by a legacy of innovation.

For more information on how Xylem can help you, go to www.xylem.com



Xylem, Inc.
8200 N. Austin Avenue
Morton Grove, Illinois 60053
Phone: (847) 966-3700
Fax: (847) 965-8379
www.xylem.com/goulds

Goulds is a registered trademark of Goulds Pumps, Inc. and is used under license.
© 2019 Xylem Inc. AC1683 REV D August 2019