

# Turbine Pump, Motor and Drive Bundle

## EXTENDED WARRANTY REGISTRATION

### Required Warranty Registration Information

**GWT Distributor Customer Number:** \_\_\_\_\_

**GWT Distributor Name:** \_\_\_\_\_

(Where Product Was Purchased)

**GWT Dealer Name:** \_\_\_\_\_

**GWT Dealer City** \_\_\_\_\_ **State** \_\_\_\_\_ **Zip:** \_\_\_\_\_

I have read and understand the Turbine Pump + Motor + Drive Bundle Extended Warranty Requirements. I acknowledge that the installation information defined below, although not required at time of registration, will be required in order to receive warranty.

**Motor Serial Number:** \_\_\_\_\_

**Pump Serial Number:** \_\_\_\_\_

**Control Serial Number:** \_\_\_\_\_

**Motor Part Number:** \_\_\_\_\_

**Pump Part/Model Number:** \_\_\_\_\_

**Control Part Number:** \_\_\_\_\_

Return the completed form **no later than 2 weeks** after date of installation to: **warrantyregistration@xylem.com**

Goolds Water Technology (GWT) Extended Warranty is an extension of the Goolds Water Technology Limited Warranty. The Goolds Water Technology Extended Warranty can be accessed for two years with pump and motor or three years with pump, motor and control from the following products:

### BUNDLED WARRANTY

2-Year Extended Warranty 24/30 Months	<b>Motors:</b> Goolds Water Technology 6"
	<b>Pump:</b> Submersible Turbine Pumps
3-Year Extended Warranty 36/42 Months	<b>Motors:</b> Goolds Water Technology 6" submersible motors, or VHS or VSS inverter duty motor up to 450 HP
	<b>Pump:</b> Submersible Turbine Pumps and Lineshaft Turbine Pumps up to 450 HP
	<b>Controls:</b> AQUAVAR® IPC, SOLO <sup>2</sup> , SOLO <sup>2</sup> w/AgWiFi or AquaStart up to 450 HP

\* For VHS/VSS motors, only GE or Nidec brand shall qualify. Individual motor warranties may differ from GWT standard warranty.

### TURBINE PUMP + MOTOR + DRIVE BUNDLE EXTENDED WARRANTY REQUIREMENTS

- All Product must be purchased through a Goolds Water Technology Authorized Distributor.
- All warranty claims must be submitted to, and processed through, an authorized Goolds Water Technology Distributor.
- Extended warranty period is measured from manufacture date code on the product unless noted above. Warranty registration form must be completed and submitted no later than two (2) weeks after installation date.
- Extended warranty only covers defects in material and workmanship and does not apply to any product that has been subject to negligence, misapplication, improper installation or maintenance. The motor, pump, and control must be installed according to Goold Water Technology recommendations. Goolds Water Technology reserves the right to void warranty if it is determined that well conditions or the application of the product caused the equipment failure. Some examples of motor/pump/control failures that are not covered under this policy include, but are not limited to: top feeding wells without a motor flow sleeve, water hammer, electrical surges, sand, lightning, improper control settings and upthrust. Refer to the Goolds Water Technology Limited Warranty statement for additional details.
- Goold Water Technology reserves the right to warrant and replace only the defective part or assembly component. Warranty does not apply to items that may need to be replaced under normal wear: pump shaft seals, capacitors, pressure switches, etc.
- Two (2) Year:** Goolds Water Technology 6" and submersible turbine only. **Three (3) Year:** Goolds Water Technology 6" submersible motors, or Nidec or GE (VHS, VSS) inverter duty motors must be used with Aquavar SPD, Aquavar CPC, Aquavar IPC, or Aquastart controls, along with GWT submersible turbine pumps or lineshaft turbine pumps.
- For clean water applications only. Sand Fighter, coalbed methane, and other specialty motors are not covered by this program.
- Warranty valid in the USA and Canada only.
- Replacement products provided under the Extended Warranty policy shall have a warranty period for balance of the remaining warranty of the original product sold to the registered GWT Dealer.
- Goolds Water Technology products sold via the internet or any other non-authorized source do not qualify for Extended Warranty Program terms.
- Subject to Goolds Water Technology Distributor participation.

### INSTALLATION INFORMATION

**Location:** \_\_\_\_\_

**Installer Name:** \_\_\_\_\_

**Application** (Choose One):

Residential \_\_\_\_\_ Municipal \_\_\_\_\_ Industrial \_\_\_\_\_

Commercial Business \_\_\_\_\_ Agricultural \_\_\_\_\_

**Input Filter:** \_\_\_\_\_

**Notice:** Input and/or output filters may be required if a VFD is used to control the motor. Please refer to the appropriate Control Manual for more information.

**Internal Output Filter:** Yes \_\_\_\_\_ No \_\_\_\_\_

**External Output Filter:** Yes \_\_\_\_\_ No \_\_\_\_\_

**Incoming Voltage Line To Ground:**

L1 to G: \_\_\_\_\_ L2 to G: \_\_\_\_\_ L3 to G: \_\_\_\_\_

**Input Wire Length and Size:** \_\_\_\_\_

**Overload Setting (Amps):** \_\_\_\_\_

**Running Amps (Maximum Load):**

T1/U: \_\_\_\_\_ T2/V: \_\_\_\_\_ T3/W: \_\_\_\_\_

**Output Filter:** \_\_\_\_\_

**Notice:** Input and/or output filters may be required if a VFD is used to control the motor. Please refer to the appropriate Control Manual for more information.

**External Output Filter Part Number:** \_\_\_\_\_

**Incoming Voltage Line To Line:**

L1 to L2: \_\_\_\_\_ L2 to L3: \_\_\_\_\_ L1 to L3: \_\_\_\_\_

**Output Wire Length and Size:** \_\_\_\_\_