



HYPACK
a xylem brand

Sounding Better!

Letter from the General Manager

By Harold Orlinsky

I get a lot of questions from folks about what changed in HYPACK®. It got me thinking about what we have done in the past 9 months as we prepare for the next version of HYPACK®. I know a few things that have been implemented, but I was a bit surprised when I asked the team for their input. They had a lot on their list. Some will help folks for survey with new options in SURVEY, some for the dredge operators that need custom drivers, and some for the folks that do the processing. In all, there are quite a few changes. In every issue of *Sounding Better!*, the articles explain new features or, in some cases, a new way to use the program.

Again, in January, I need to present the list of changes to open the HYPACK® 2018 training event. There is always more than I can explain in the opening session, so my twenty or thirty slides in the “What’s New” presentation aren’t really the end of the story; they are the beginning. I encourage folks to attend HYPACK® 2018, spend some time with the staff asking questions, and go out on the boat for a demonstration of the hardware and software.

One change that we may make next year is how we distribute the new software release. Not too many years ago, we provided everyone with a DVD of the software, and another DVD of the training presentations. It took 3 days and lots of trips to the post office to send out the few thousand envelopes, each stuffed with DVDs.

Over the last two years, we have posted the software update on the web site, and for customers that needed a DVD, one would be mailed out. In every new order, we still included a DVD of the software and training notes.

In 2018, we will continue to post the software and training notes on the web site, but now we will offer both DVDs and memory sticks for the software and training notes. Some folks can’t use an external memory stick, while others don’t have a DVD player on their computer. Hopefully, the choice between these two will serve everyone’s needs.

As we get into October, we realize that our survey season will soon come to an end. Some days were good, some were bad. (I’ve been there before and I know.) And we add to our “things that happened while I was using HYPACK®” list. I won’t have a contest this time for the best data image. We’ve done that before. My challenge to you is to send me your best sea story of your work this year. The winner will be published in the next newsletter and you will get a free t-shirt and hat. (To protect the innocent, go ahead and change names.)

Harold