



HYPACK
a xylem brand

Sounding Better!

Helpful Hints for a Smooth HYPACK Update

By Rob Baird

There are many HYPACK® users still plugging away with older versions of our software, such as HYPACK® 2013a... or even older! We've found that DREDGEPACK® users are even more likely to operate using older software, as it's comfortable to continue working with what is seen as a "good, ol' reliable" version.

Regardless of the reasons for using such versions, we strongly suggest you consider updating to HYPACK® 2018, or at least as new an update as you and your computer can stomach. Let's take a look at several factors which will help you decide which HYPACK® version is right for you...

Let's first assume you are current on your maintenance plan and eligible for software updates. If you are not current on your maintenance plan (MP), call HYPACK Sales (at 860-635-1500) to renew! If you are *not* current with your MP, you will only be able to use software which was created prior to the date your MP expired.

No matter which older version you have, we suggest you update to HYPACK® 2018, unless you are using a Windows XP machine. This retired Windows operating system, while much beloved by dredgers, is no longer supported by Microsoft or HYPACK®. If you have a Windows XP machine, do *not* update beyond HYPACK® 2013a! While you may have success, HYPACK did not update any programming for XP purposes after 2013a.

The HYPACK® 2013a program is also noteworthy as the earliest available version to be compatible with Windows 8. However, if you are using the original Windows® 8, please update it to at least Windows 8.1!

Here is a link to our [Program Updates page](#)... the download for HYPACK® 2018 is at the top... Scroll to the bottom to find HYPACK® 2013a (and other older HYPACK® versions):

Assuming you are using Windows 7, Windows 8.1 or Windows 10, you should be able to run any version since HYPACK® 2016. There was a major Windows 10 Anniversary update that came about during the HYPACK® 2016 cycle, and most Windows 10 users require it for HYPACK® 2016 to work properly. Some users have reported success using HYPACK® 2015 with the Windows 10 Anniversary update, but we can't guarantee it. (NOTE: This Windows 10 Anniversary update does NOT pertain to Windows 7 or Windows 8.1.)

You can find the HYPACK® 2016 Windows 10 Anniversary update [here](#).

Now, let's assume you agree with us and want the latest and greatest updates we can offer... We have continually updated 2018 behind the scenes since it was released, and there are a total of three supplemental updates that you can add to your existing 2018 installation. The latest, "HYPACK® 2018 June Supplemental", incorporates the updates from the previous March and April Supplemental Updates.

You can find the HYPACK® 2018 Supplemental updates [here](#).

Hopefully, you now have a better idea of how to update your HYPACK® software. Please call HYPACK Tech Support at (860) 635-1500 if you have any more questions about which version of our software is right for you.