



HYPACK
a xylem brand

Sounding Better!

Letter from the Director of Operations

By Gerd Glang

After my first full month at HYPACK, I appreciate even more the great team we have here. Change is always a challenge and we each respond differently, especially when there is a new boss. The HYPACK team has welcomed me as family, and our (much) larger parent, Xylem, has as well.

Newly on board with me, as Director of Product and Sales, is Straud Armstong. Straud and I are your leadership team here at HYPACK, and we are committed to the continued success and growth in our core business of hydrographic surveying and dredging. We both share the same vision of HYPACK being reliable and cost-effective software which meets all your mapping requirements in the ocean, coastal, and inland water domains. We also see great opportunities for HYPACK to improve, and to advance and grow toward meeting new customer requirements, and to incorporate the new technologies being developed for mapping. We are also both dedicated to ensuring HYPACK support and training to our customers is best-in-class.

A priority for us now is to meet you, our users, and understand what you do and how HYPACK works for you. We're also keen to meet with our many resellers, distributors, and OEMs around the world. That's an ambitious plan and U.S. Hydro 2019 was a great opportunity to meet our users, and in many cases to get re-acquainted. Our next opportunity - look for us at [Ocean Business 2019](#) (Booth G10).

Thanks!

Gerd