



# GHV hydrovar X Series

Pump set with integrated  
variable speed drive  
CB, CX

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# Table of Contents

|       |  |    |
|-------|--|----|
| 1     | Introduction and Safety .....                                  | 5  |
| 1.1   | Introduction .....   | 5  |
| 1.2   | Hazard levels and safety symbols.....                          | 5  |
| 1.3   | User safety .....  | 6  |
| 1.4   | Safety devices.....  | 6  |
| 1.5   | “Pump set off” status.....                                     | 7  |
| 1.6   | Protection of the environment.....                             | 7  |
| 2     | Handling and Storage.....                                      | 8  |
| 2.1   | Inspect the delivery .....                                     | 8  |
| 2.1.1 | Package inspection .....                                       | 8  |
| 2.1.2 | Unpacking and inspection of the pump set.....                  | 8  |
| 2.2   | Guidelines for transport.....                                  | 8  |
| 2.2.1 | Handling with forklift.....                                    | 9  |
| 2.2.2 | Lifting with a crane .....                                     | 9  |
| 2.3   | Storage .....  | 12 |
| 3     | Product Description.....                                       | 14 |
| 3.1   | Features .....   | 14 |
| 3.1.1 | Use in water distribution networks for human consumption ..... | 14 |
| 3.1.2 | Part names .....   | 15 |
| 3.2   | Data plates.....   | 18 |
| 3.3   | Identification code .....                                      | 19 |
| 4     | Installation .....   | 20 |
| 4.1   | Precautions .....  | 20 |
| 4.2   | Mechanical installation.....                                   | 21 |
| 4.3   | Hydraulic connection .....                                     | 24 |
| 4.3.1 | Protection against dry running .....                           | 26 |
| 4.4   | Guidelines for electrical connection.....                      | 27 |
| 4.5   | Guidelines for the control panel.....                          | 27 |
| 4.5.1 | Fuses and/or automatic switches .....                          | 28 |
| 4.5.2 | Residual current devices, RCD (GFCI).....                      | 28 |
| 4.6   | Guidelines for the drive: GHV10 .....                          | 29 |
| 4.6.1 | Positioning.....   | 29 |
| 4.6.2 | Connection .....   | 29 |
| 5     | Drive Display .....  | 31 |
| 5.1   | Precautions .....  | 31 |
| 5.2   | Drive display description .....                                | 31 |
| 5.2.1 | Graphic display.....   | 32 |
| 5.2.2 | Parameters menu .....  | 33 |

---

|       |  |    |
|-------|--|----|
| 5.2.3 | Pump unit start using the drive display .....                        | 33 |
| 5.2.4 | Operating mode change .....  | 33 |
| 5.2.5 | Error reset .....  | 34 |
| 5.3   | Xylem X App.....   | 34 |
| 6     | Use and Operation.....   | 36 |
| 6.1   | Precautions .....  | 36 |
| 6.2   | Filling and priming .....  | 37 |
| 6.3   | First commissioning .....  | 37 |
| 6.4   | Manual stop .....  | 39 |
| 7     | Maintenance.....   | 40 |
| 7.1   | Precautions .....  | 40 |
| 7.2   | Maintenance every 3 months .....                                     | 41 |
| 7.3   | Maintenance every 4000 hours of operation, or every year .....       | 41 |
| 7.4   | Maintenance every 10000 hours of operation or every 2 years .....    | 41 |
| 7.5   | Maintenance every 17500 hours of operation or every 5 years .....    | 41 |
| 7.6   | Long periods of inactivity.....                                      | 41 |
| 7.7   | Identification of spare parts .....                                  | 41 |
| 8     | Troubleshooting.....   | 42 |
| 8.1   | The control panel does not switch on .....                           | 42 |
| 8.2   | The control panel protection device trips.....                       | 42 |
| 8.3   | The protection device has tripped .....                              | 42 |
| 8.4   | The drive display does not switch on .....                           | 43 |
| 8.5   | The pump unit does not start automatically .....                     | 43 |
| 8.6   | The pump set starts and stops too frequently .....                   | 43 |
| 8.7   | The motor speed varies frequently but the liquid is not pumped ..... | 43 |
| 8.8   | The pump unit works but the liquid is not pumped .....               | 43 |
| 8.9   | The pump units are leaking .....                                     | 43 |
| 8.10  | The pump set produces excessive noise and/or vibrations .....        | 44 |
| 8.11  | The pump unit is leaking at the mechanical seal.....                 | 44 |
| 8.12  | The pump unit does not stop when the setpoint is reached.....        | 44 |
| 8.13  | The pump set does not generate the required pressure .....           | 45 |
| 8.14  | The pump unit runs at maximum speed without stopping .....           | 45 |
| 8.15  | Only one pump unit of the multi-pump set is working.....             | 45 |
| 8.16  | The pump unit does not start with the liquid demand .....            | 45 |
| 8.17  | The piping system does not prime .....                               | 46 |
| 8.18  | Pump set error or alarm .....  | 46 |
| 9     | Specifications .....   | 47 |
| 9.1   | Operating environment .....  | 47 |
| 9.2   | Liquid temperature .....   | 47 |
| 9.3   | Maximum operating pressure of the pump units .....                   | 48 |
| 9.4   | Maximum number of starts per hour.....                               | 48 |
| 9.5   | Electrical specifications .....                                      | 48 |

|      |  |    |
|------|--|----|
| 9.6  | Radio frequency characteristics.....       | 49 |
| 9.7  | Characteristics of inputs and outputs..... | 49 |
| 9.8  | Sound pressure .....                       | 49 |
| 10   | Disposal .....                             | 50 |
| 10.1 | Precautions .....                          | 50 |
| 10.2 | WEEE (EU/EEA) .....                        | 50 |
| 10.3 | WEEE (UK) .....                            | 50 |
| 11   | Declarations.....                          | 51 |
| 11.1 | Pump set (CE).....                         | 51 |
| 11.2 | Pump set (UKCA).....                       | 52 |
| 12   | Warranty .....                             | 54 |

# 1 Introduction and Safety

## 1.1 Introduction

### Purpose of this manual

This manual provides information on how to do the following in the correct manner:

- Installation
- Operation
- Maintenance.



### ATTENTION:

This manual is an integral part of the pump set. Before installing and using the pump set, make sure that you have read and understood this manual. This manual must always be made available to the user, stored in the proximity of the pump set and well kept.

### Supplementary instructions




The instructions and warnings of this manual apply to the standard pump set as described in the commercial documentation. Special version pumps may be supplied with supplementary instruction manuals. For situations not considered in the manual or in the commercial documentation, contact Xylem or the Authorised Distributor.

## 1.2 Hazard levels and safety symbols







Before using the pump set, and in order to avoid the following risks, make sure that you carefully read, understand and comply with the below danger warnings:

- Injuries and health hazards
- Damage to the product
- Pump set malfunction.

### Hazard levels

| Hazard level  | Indication   |
|---|--|
|  <b>DANGER:</b>    | It identifies a dangerous situation which, if not avoided, causes serious injury, or even death.     |
|  <b>WARNING:</b>   | It identifies a dangerous situation which, if not avoided, may cause serious injury, or even death.  |
|  <b>ATTENTION:</b> | It identifies a dangerous situation which, if not avoided, may cause small or medium level injuries. |
| <b>NOTE:</b>  | It identifies a situation which, if not avoided, may cause damage to property but not to people.     |

Complementary symbols

| Symbol   | Description                  |
|--|------------------------------|
|   | Electrical hazard            |
|   | Hot surface hazard           |
|   | Explosive atmosphere hazard  |
|   | Ionizing radiation hazard    |
|   | Magnetic hazard              |
|  | Do not use flammable liquids |

### 1.3 User safety

Strictly comply with current health and safety regulations.

**Qualified personnel**

This pump set must only be used by qualified personnel. Qualified personnel means individuals capable of recognising the risks and avoid hazards during the installation, use and maintenance of the pump set.

**Personal protective equipment**

During the handling, installation, use and maintenance of the pump set, always use the following personal protective equipment:

- Overalls
- Helmet
- Safety gloves for protection against mechanical and chemical hazards
- Safety shoes with reinforced toe caps
- Safety goggles

### 1.4 Safety devices




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**WARNING:**  
It is forbidden to modify, disable or remove any safety devices in full or in part.

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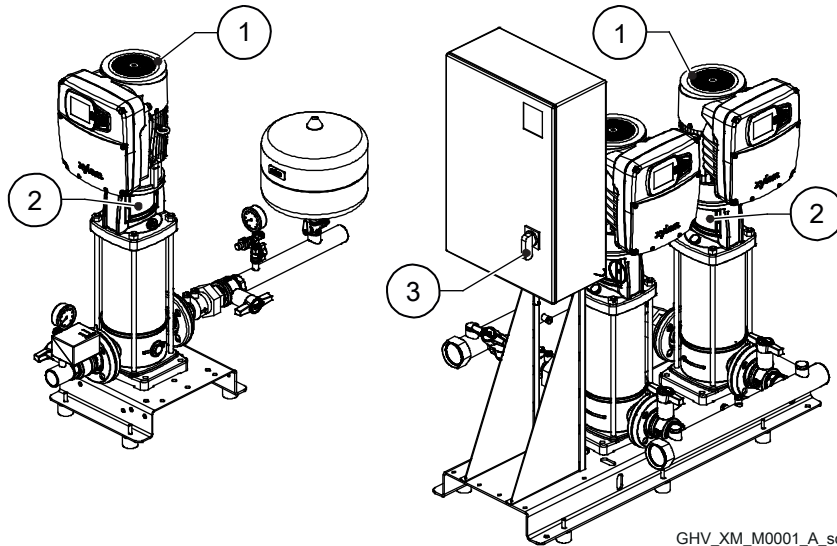
**WARNING:**  
Regularly check the operation of all the safety devices.

---

**WARNING:**

Replace any defective and/or damaged safety devices using original spare parts.

The figure shows the safety devices of the pump set.



GHV\_XM\_M0001\_A\_sc

1. Fan cover
2. Coupling or coupling guard protection, depending on the type of pump unit
3. Main control panel electric switch, if fitted

## 1.5 "Pump set off" status

Turn the main switch of the control panel to 0-OFF to disconnect the electric power supply source.

**WARNING: Electrical hazard**

If the pump set does not have a control panel with a main electric switch, install an equivalent device to disconnect the electric power supply source.

## 1.6 Protection of the environment

### Disposal of packaging and product

Comply with the current laws on sorted waste disposal, see **Disposal** on page 50.

### Leaking of fluid

Depending on the model, the pump set may contain lubricant oil. Implement the necessary measures to prevent the dispersion of any liquids in the environment.

### Sites exposed to ionizing radiations

**WARNING: Ionizing radiation hazard**

If the pump set has been exposed to ionizing radiations, implement the necessary safety measures for the protection of people. When shipping the pump set, inform the carrier and the recipient accordingly, so that appropriate safety measures can be put in place.

# 2 Handling and Storage

## 2.1 Inspect the delivery

### 2.1.1 Package inspection

1. Check that quantity, descriptions and product codes match the order.
2. Check the packaging for any damage or missing components.
3. In case of immediately detectable damage or missing parts:
  - Accept the goods with reserve, indicating any findings on the transport document, or
  - Reject the goods, indicating the reason on the transport document.In both cases, contact Xylem or the Authorised Distributor from whom the product was purchased.

### 2.1.2 Unpacking and inspection of the pump set



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**ATTENTION: Cut and abrasion hazard**  
Always wear personal protective equipment.

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1. Remove the packaging.
2. Ensure sorting of all packaging materials in accordance with the applicable regulations.
3. Release the pump set by removing the screws and/or cutting the straps, if fitted.
4. Check the pump set and its accessories for integrity and to make sure that there are no missing components.
5. In case of damage or missing components, contact Xylem or the Authorised Distributor.

#### Contents of the packaging

- Pump set
- Anti-vibration joints
- Accessories
- Pump set Installation, Operation and Maintenance Manual
- Control panel wiring diagram
- Instruction manuals:
  - of the drive display
  - of the pump units
  - of the accessories.

## 2.2 Guidelines for transport

### Precautions



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**WARNING: Crushing hazard**  
The pump set and its components are heavy: crushing hazard.

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**WARNING:**  
Always wear personal protective equipment.

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**WARNING:**  
Check the gross weight marked on the packaging.



**WARNING:**  
Handle the pump set components in compliance with the current regulations on "manual load handling", to avoid undesirable ergonomic conditions causing risks of back-spine injury.



**WARNING:**  
Take appropriate measures during transport, installation and storage to prevent contamination from external substances.

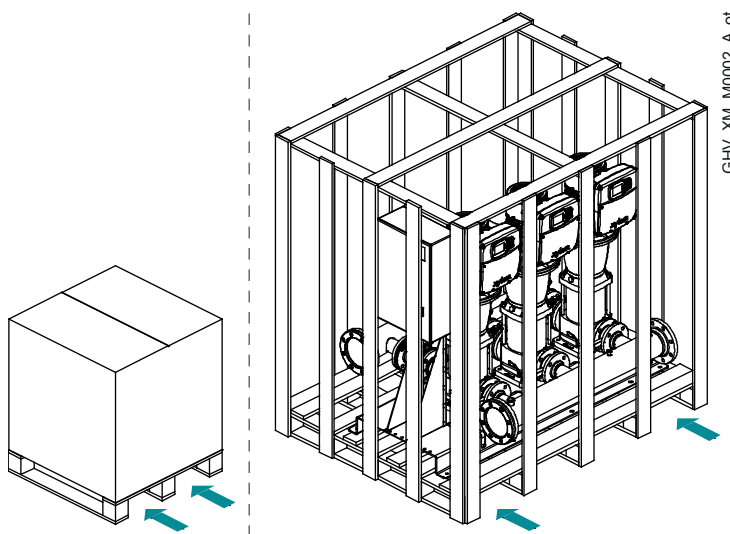
### 2.2.1 Handling with forklift



**WARNING: Crushing hazard**  
Only use the lifting and handling points provided by the manufacturer: crushing hazard due to broken packaging or tipping of the pump set.

The figure shows the two types of packaging that can be handled with the forklift and the lifting points. Other types of packaging must be handled with a crane: see instructions on **Lifting with a crane** on page 9.

Note: the packaging of special sets may differ from that shown in the figure.



### 2.2.2 Lifting with a crane



**WARNING:**  
Only use the lifting points contemplated by the Manufacturer.



**WARNING:**  
Use ropes, chains and/or slings (hereinafter referred to as "ropes"), hooks and/or clasps (hereinafter referred to as "hooks"), shackles or eyebolts that comply with the applicable directives and are suitable for use.

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**NOTE:**

Make sure that the harnessing does not hit and/or damage the pump set.

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**WARNING:**

Lift and handle the pump set slowly to avoid stability issues.

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**WARNING:**

During handling, make sure to avoid injury to people and animals, and/or damage to property.

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**WARNING:**

Do not use eyebolts screwed on the motor for lifting the pump set.

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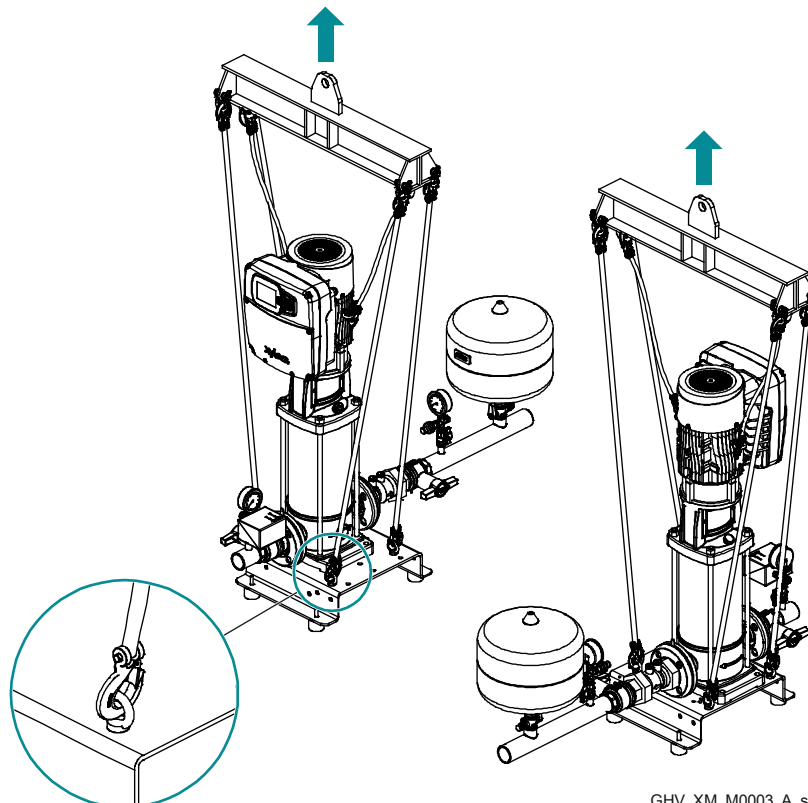
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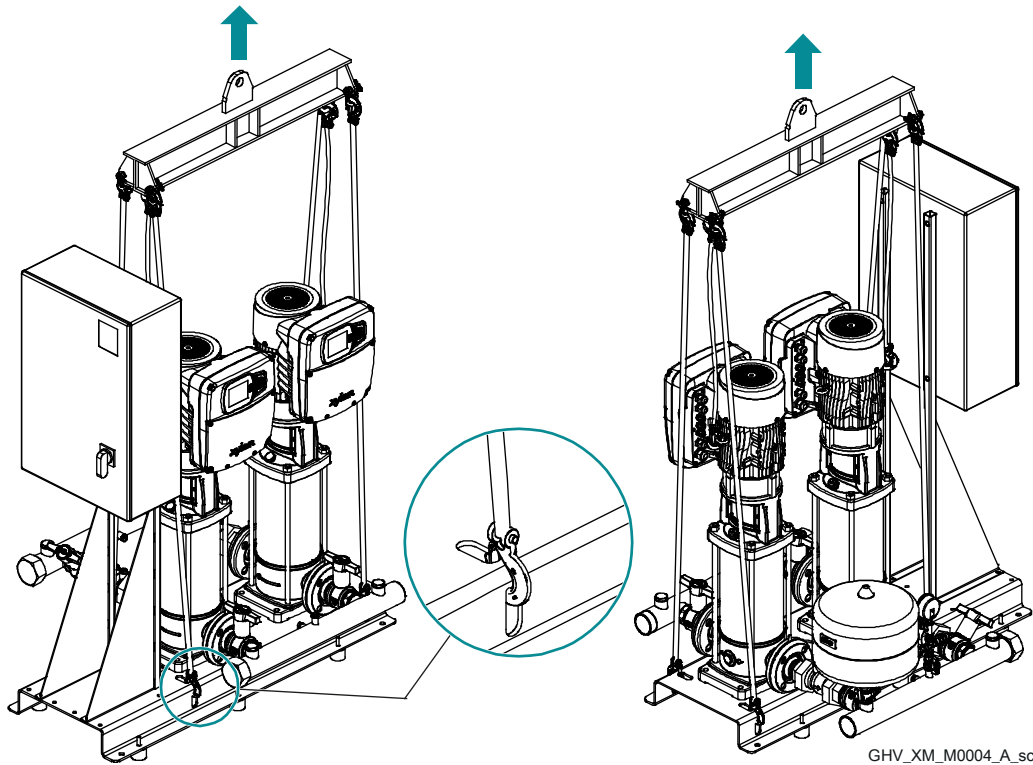
**Preparing the pump set for lifting**

1. Remove packing materials from the product.
2. Release the pump set from the pallet by removing the screws and/or cutting the straps.
3. Fasten the ropes to the eyebolts or eyelets, depending on the model.
4. Fix the sling bar to the crane.
5. Fix the ropes to the sling bar.
6. Attach additional safety ropes, slightly slack, to the eyebolts of the motors and the sling bar.
7. Lift the sling bar and tension the ropes without lifting the pump set, checking that the ropes attached to the motors are loose.

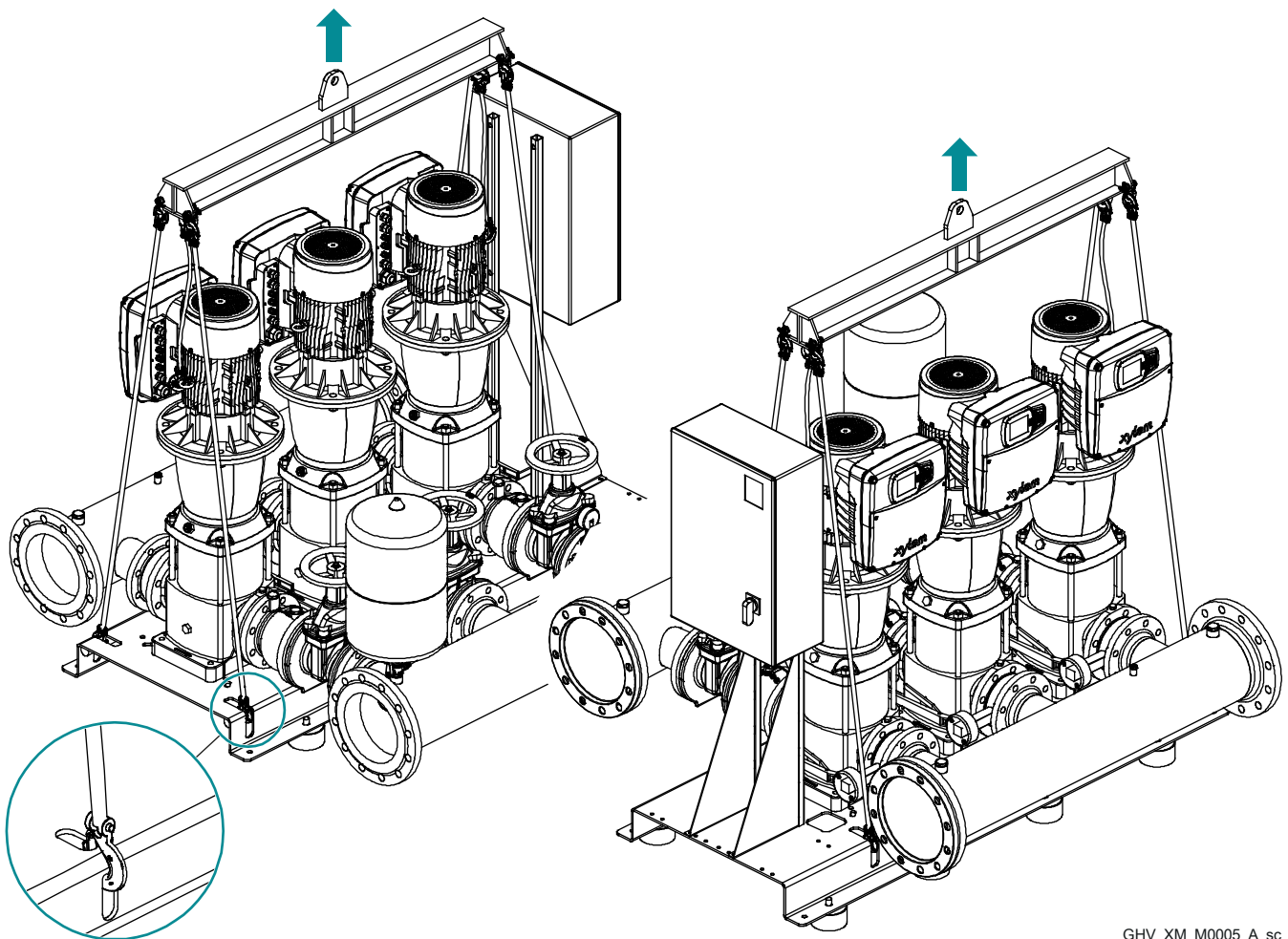
The figures show how to lift the different models.



GHV\_XM\_M0003\_A\_sc



GHV\_XM\_M0004\_A\_sc



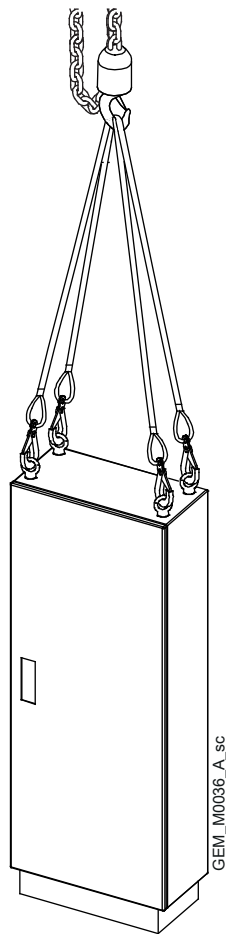
GHV\_XM\_M0005\_A\_sc

### Lifting and positioning the pump set

1. Slowly lift and move the pump set.
2. Install the anti-vibration joints.
3. Put the pump set down slowly.
4. Release the ropes from the eyebolts/eyelets.
5. Remove the eyebolts.

### Lifting and positioning the cabinet-type control panel

1. Remove packing materials from the product.
2. Separate the control panel from the pallet by cutting the straps.
3. Attach the ropes to the eyebolts/eyelets.
4. Fix the ropes to the crane.
5. Slowly lift and move the control panel.
6. Slowly place the control panel on the ground.
7. Release the ropes from the eyebolts/eyelets.



## 2.3 Storage

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**NOTE:**

Keep the pump set away from sparks and naked flames.

---

**NOTE:**

Do not place objects on the pump set.

---

**NOTE:**

Protect the pump set from collisions.

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## Storage location

Store the pump set:

- In a covered and dry place
- Away from heat sources
- Protected from dirt
- Protected from vibrations
- At an ambient temperature between 5°C and +40°C (41°F and 104°F), and relative humidity between 5% and 95%.

## Long-term storage

Empty the pump units by unscrewing the drain plug; this operation is essential in environments with cold temperatures. Any residual liquid in the pump units does not compromise the integrity and the functional characteristics.

The figure shows the positions of the drain plugs of the different pump unit models.



For more information on long-term storage contact the Xylem sales company or Authorised Distributor.

# 3 Product Description

## 3.1 Features

The product is a pump set consisting of one or more variable speed vertical or horizontal multistage non-self priming pump units connected in parallel.

### Intended use

- Pressure boosting and water supply systems
- Washing and cleaning sector, including washing of vehicles
- Circulation of hot and cold liquids, for example water or water & glycol, for heating, cooling and air conditioning systems
- Water treatment applications
- Irrigation.

Observe the operating limits in **Specifications** on page 47.

For other applications, contact Xylem or the Authorised Distributor.



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**DANGER: Potentially explosive atmosphere hazard**

It is prohibited to start the pump set in environments with potentially explosive atmospheres or with combustible dusts.

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### Pumped liquids

Water:

- Clean
- Free of solid, abrasive or fibrous substances
- Chemically non-aggressive
- Cold.

Contact Xylem or the Authorised Distributor for other liquids.



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**DANGER:**

It is prohibited to use this pump set to pump flammable and/or explosive liquids.

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### 3.1.1 Use in water distribution networks for human consumption

If the pump set is intended for water supply to people and/or animals:



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**WARNING:**

It is prohibited to pump drinking water after use with other fluids.

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**WARNING:**

Take appropriate measures during transport, installation and storage to prevent contamination from external substances.

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**WARNING:**

Remove the pump set from its packaging just before installation to prevent contamination from external substances.

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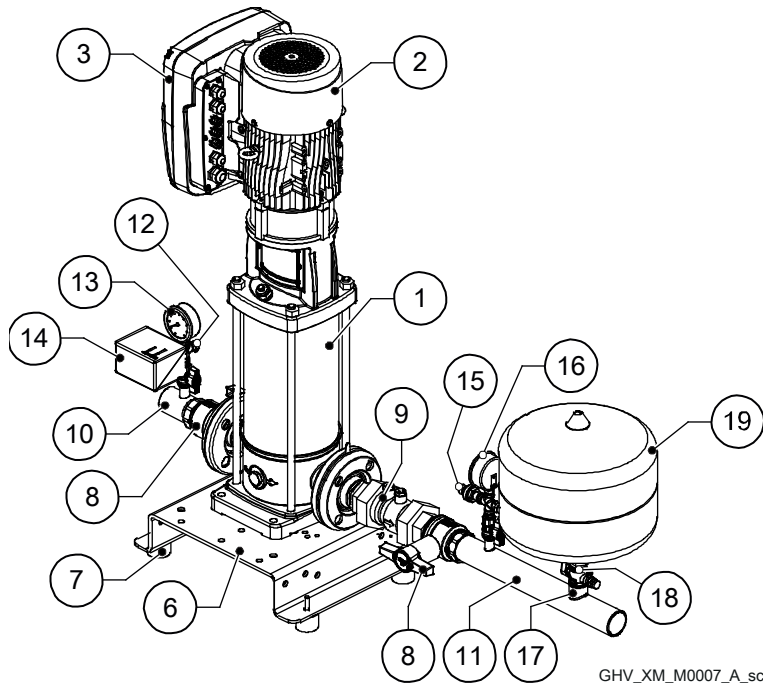
**WARNING:**

After installation, run the pump set for a few minutes with several users open in order to wash the inside of the system.

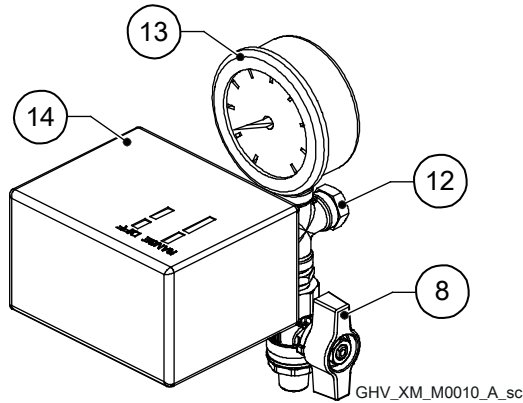
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### 3.1.2 Part names

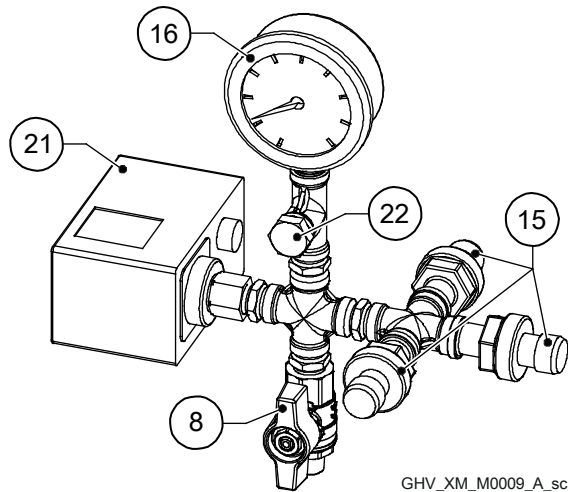
#### Pump set with single pump unit



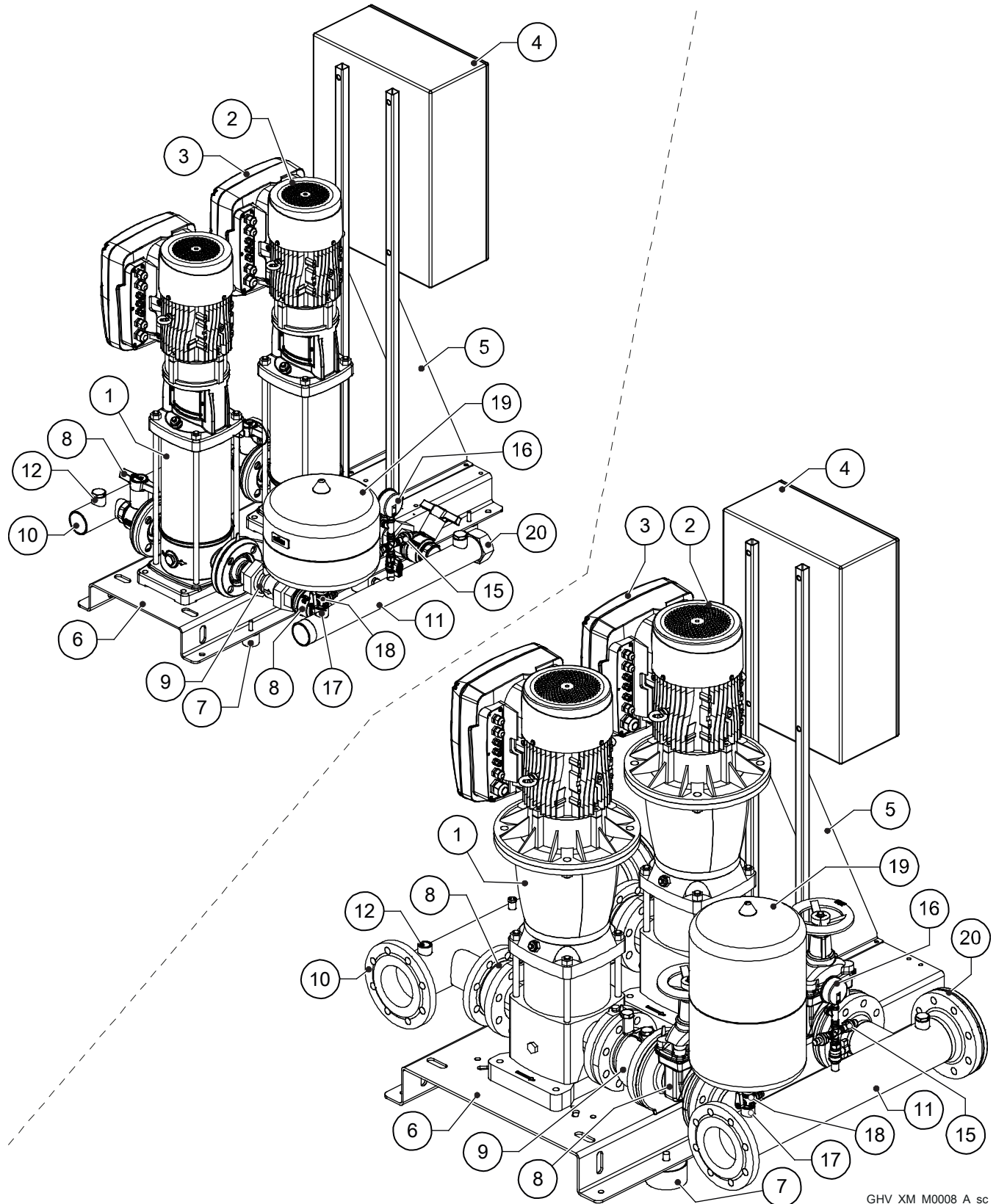
#### Minimum pressure control device



#### Maximum pressure control device



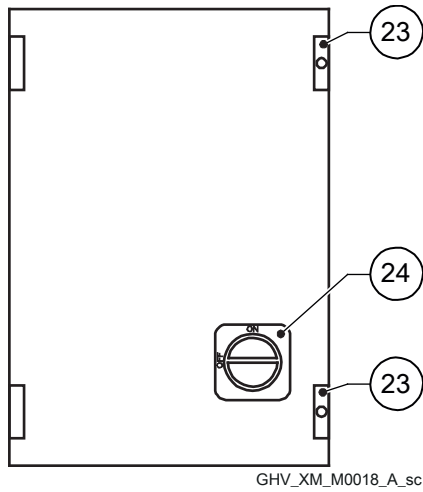
Multi-pump pump sets



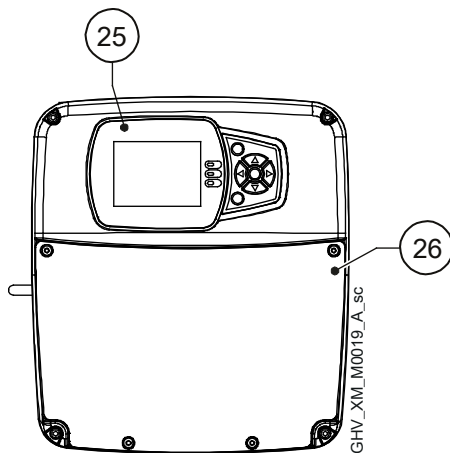
GHV\_XM\_M0008\_A\_sc

## Control panel

The figure shows a standard control panel: for special control panels, please refer to the circuit diagram.



## Drive

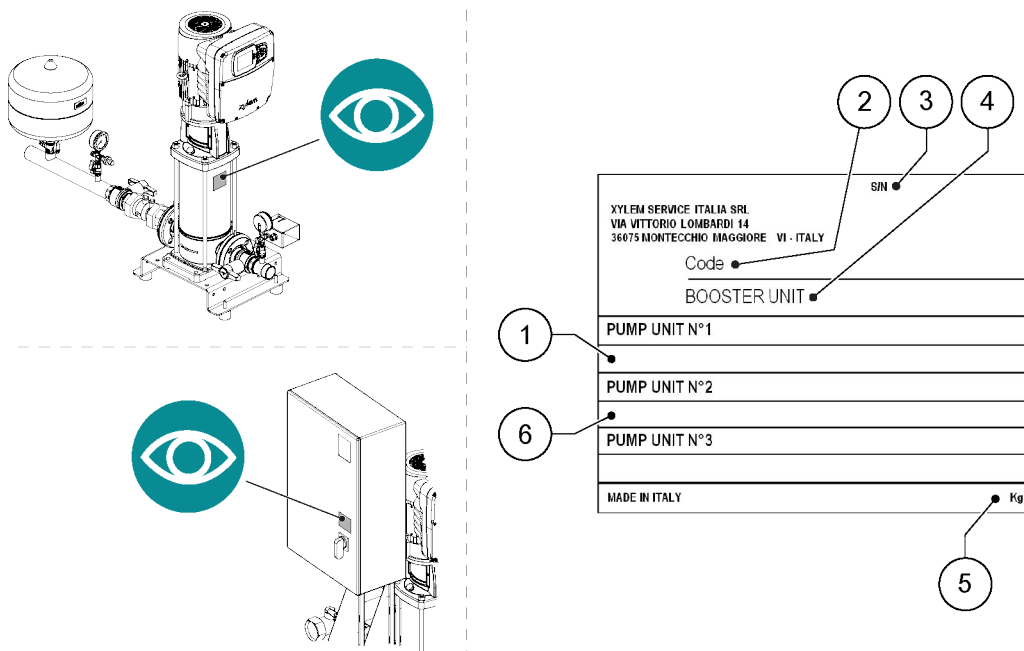


## List of components

1. Pump
2. Motor
3. Drive
4. Control panel
5. Control panel bracket
6. Base
7. Anti-vibration joints
8. On-off valve
9. Check valve
10. Suction manifold
11. Delivery manifold
12. Priming hydraulic connection
13. Vacuum pressure gauge
14. Minimum pressure switch
15. Pressure sensor
16. Pressure gauge
17. Hydraulic connection of the expansion vessel
18. On-off valve or expansion vessel connection
19. Expansion vessel
20. Additional hydraulic connection for the expansion vessel
21. Maximum pressure switch
22. Additional hydraulic connection
23. Lock with key
24. Padlockable main electric switch
25. Drive display
26. Drive cover

## 3.2 Data plates

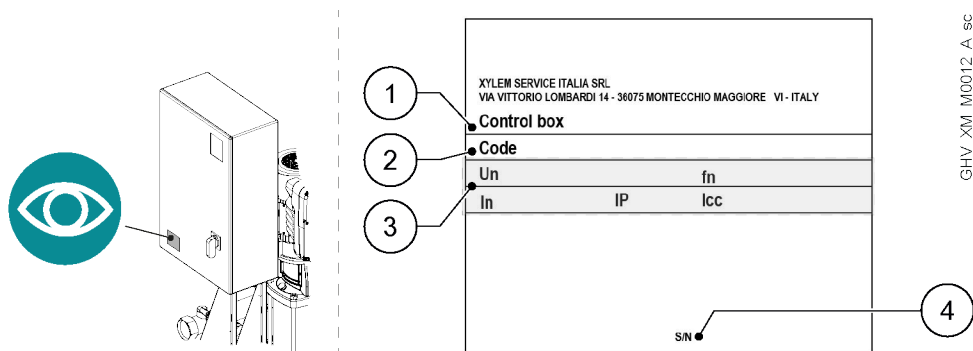
### Pump set data plate



GHV\_XM\_M0011\_A\_sc

1. Main pump unit model
2. Identification code
3. Serial number + date of manufacture
4. Pump set model
5. Weight
6. Jockey pump unit model, if present

### Control panel data plate



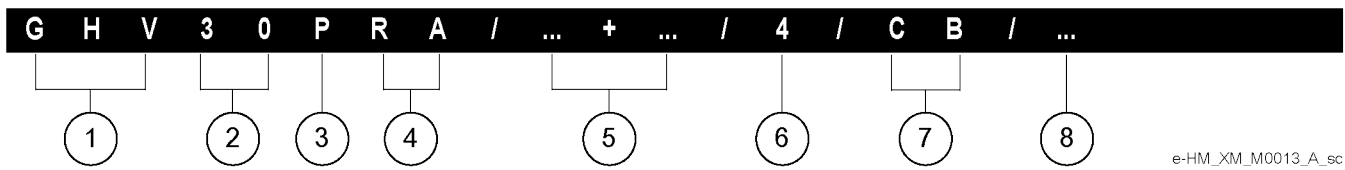
GHV\_XM\_M0012\_A\_sc

1. Control panel series
2. Identification code
3. Specifications
4. Serial number + date of manufacture

### Data plates of the main pump unit and the jockey pump unit

See the relevant instruction manuals.

### 3.3 Identification code



e-HM\_XM\_M0013\_A\_sc

1. Series name
2. Pump set with 1 [10], 2 [20], 3 [30] or 4 [40] pump units
3. Equal pump units [ ] or presence of the jockey pump unit [P]
4. Non-return valve on the discharge [ ] or suction [RA] side
5. Model of the main pump unit and the jockey pump unit, if fitted
6. Power supply voltage 3x400 Vac [4] or 3x230 Vac [3]
7. Materials, see the technical catalogue
8. Other information, see the technical catalogue

# 4 Installation

## 4.1 Precautions

### General precautions

Before starting, make sure that the safety instructions shown in **Introduction and Safety** on page 5 have been fully read and understood.



**DANGER:**

All the hydraulic and electrical connections must be completed by a technician possessing the technical-professional requirements outlined in the current regulations.



**WARNING:**

Always wear personal protective equipment.



**WARNING:**

Always use suitable working tools.



**ATTENTION:**

Handle the pump set components in compliance with the current regulations on "manual load handling", to avoid undesirable ergonomic conditions causing risks of back-spine injury.



**WARNING:**

When selecting the place of installation and connecting the unit to the hydraulic and electric power supplies, strictly comply with current regulations.

When connecting the pump set to a public or private aqueduct, or to a well for the supply of water for human and/or animal consumption, see **Use in water distribution networks for human consumption** on page 14.



**WARNING:**

Piping must be sized to ensure safety at the maximum operating pressure.



**WARNING:**

Install appropriate gaskets between the pump set and the piping system.

### Electrical measures



**DANGER: Electrical hazard**

Before starting work, check that the electric power supply is disconnected and locked out, to avoid unintentional restart of the pump set, the control panel and the auxiliary control circuit.

**WARNING: Injuries hazard**

The pump set may start suddenly, even if there is no voltage at the control panel: risk of personal injury.

**WARNING:**

The electric power supply line must:

- Comply with the requirements of the applicable local directives
- Meet the technical characteristics of paragraph **Electrical specifications** on page 48
- Be equipped with a suitable grounding system.

**WARNING:**

All the electric material used for the connection must:

- Be suitable for use
- Be CE marked, if subject to the 2014/35/EU LOW VOLTAGE DIRECTIVE
- Comply with the requirements of the applicable local directives.

**WARNING:**

Power the control panel with a dedicated line.

Ground

**DANGER: Electrical hazard**

Always connect the external protection conductor (ground) to the ground terminal:

- of the control panel, for multi-pump pump sets, or
- of the drive, for pump sets with single pump unit before completing the electrical connections.

**DANGER: Electrical hazard**

Connect all the electric accessories of the pump set to the ground.

**DANGER: Electrical hazard**

Check that the external protection conductor (ground) is longer than the phase conductors. In case of accidental disconnection of the pump set from the phase conductors, the protection conductor must be the last one to detach from the terminal.

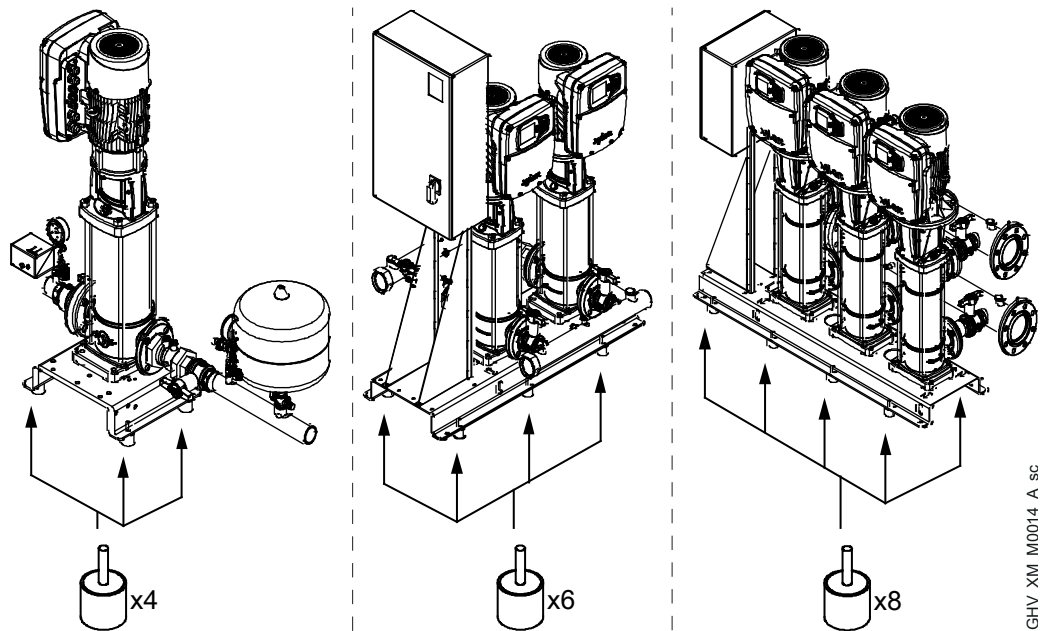
**DANGER: Electrical hazard**

Install suitable systems for protection against indirect contact, in order to prevent lethal electric shocks.

## 4.2 Mechanical installation

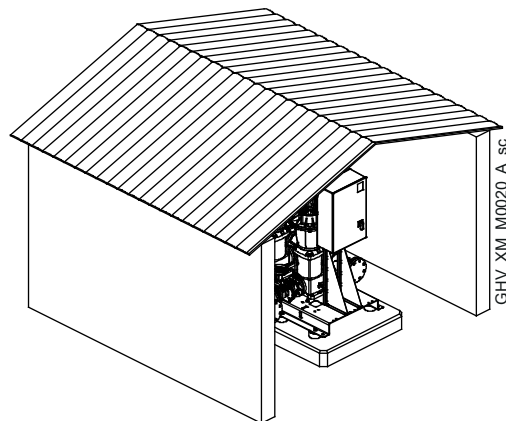
1. Install the pump set on a concrete or metal foundation base sufficiently strong to ensure permanent and rigid support.
2. Check that the surface is horizontal and flat.
3. Check that the anti-vibration joints have been installed at the base.

The figures show the number and position of the anti-vibration joints in the main models. Contact Xylem or the Authorised Distributor for the replacement



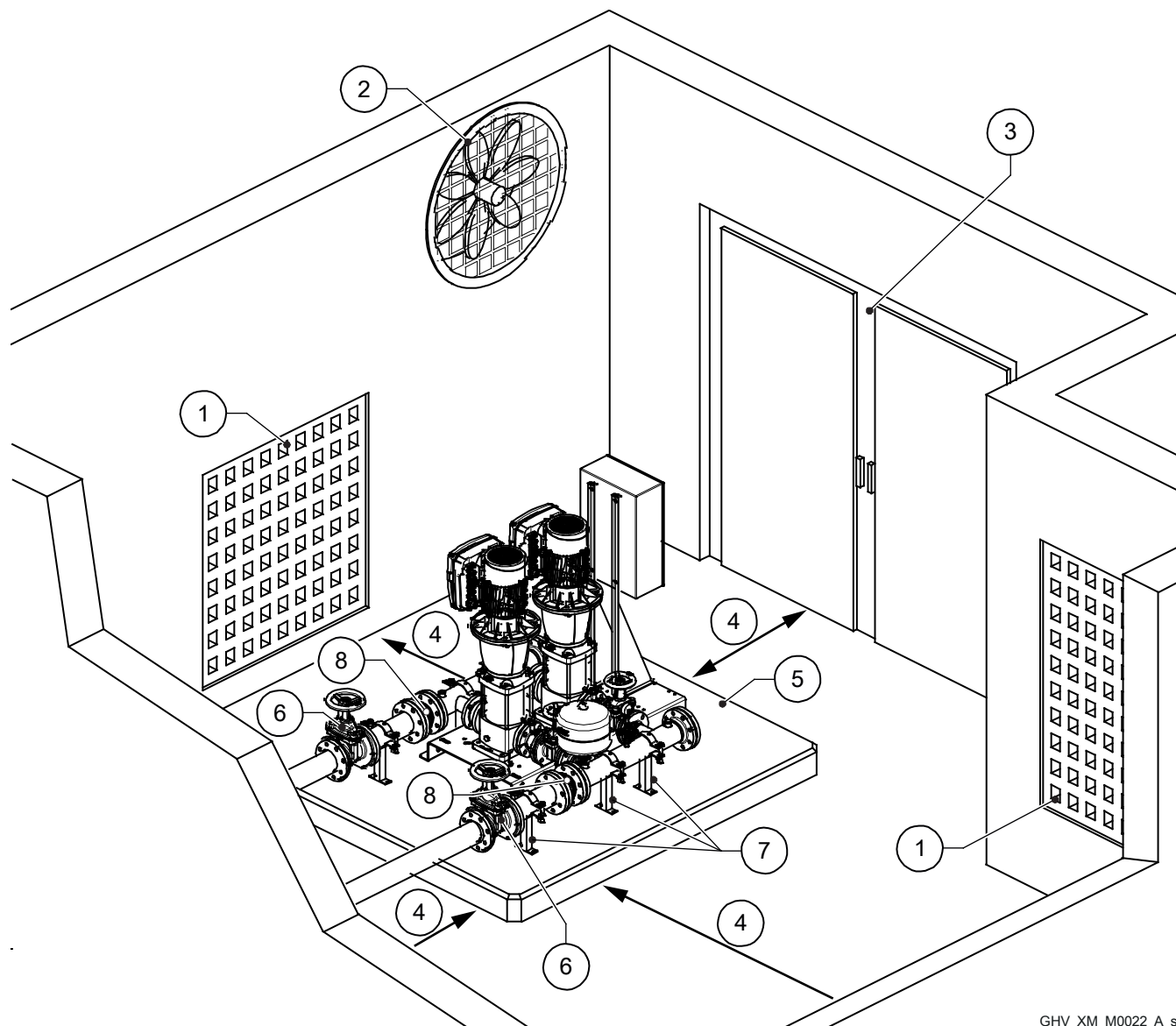
**Installation area**

1. Follow the provisions in **Operating environment** on page 47.
2. Place the pump set elevated above the floor.
3. Make sure that any leaks will not cause flooding to the installation area or submerge the pump set.
4. Install any tanks on the pump set or on the floor.
5. In case of outdoor installation, protect the unit from direct sunlight, rain and snow.



6. In case of indoor installation, the installation room must have:
  - Suitably dimensioned access to allow moving the pump set inside without disassembling it
  - A clearance area of at least 80 cm (30 in) on all sides of the pump set for ventilation, operation and maintenance purposes
  - Ventilation system with grilles and/or forced draught fans
  - Automatic emptying system in the event of flooding or spills from the pump set or pipes.

The figure shows an example of installation inside a room.



GHV\_XM\_M0022\_A\_sc

1. Air vent
2. Forced ventilation
3. Access to the room
4. Ventilation, use and maintenance clearance area
5. Elevation
6. On-off valves of the system of the user
7. Piping system support
8. Anti-vibration joints

#### Requirements on the concrete foundation

- The concrete must have a compression resistance of C12/15 and meet the requirements of exposure class XC1 according to EN 206-1
- Sizes must be appropriate for the sizes of the base or pump set support plate
- The foundation weight must be  $\geq 1.5$  times the weight of the pump set filled with liquid ( $\geq 5$  times the weight of the pump set if quieter operation is required)

### Pump set positioning

1. Place the pump set on the floor.
2. Using a spirit level, make sure that the pump set is level.
3. Align the suction and discharge ports to their piping.
4. Remove the guards closing the suction and discharge manifolds, if fitted.

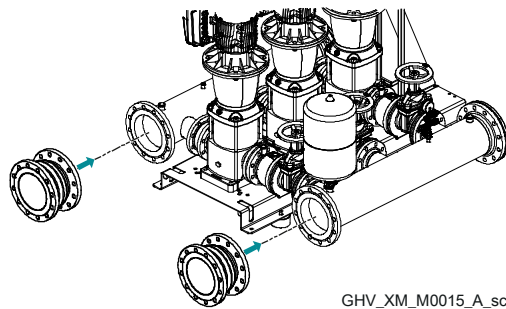
### Reducing vibrations

The motor and the flow of liquids in the system can generate vibrations, amplified from the possible incorrect installation of the pump set and the piping. See **Hydraulic connection**.

## 4.3 Hydraulic connection

Refer to the hydraulic diagrams shown in the figures below.

1. Do not install the pump set at the lowest point of the system, to avoid the accumulation of sediments.
2. Install an automatic relief valve at the highest point of the system to eliminate air bubbles.
3. Remove any welding residues, deposits and impurities in the pipes that could damage the pump set; install a filter if necessary.
4. Support the pipes independently to prevent them from weighing on the manifolds.
5. Install the complete piping system.
6. To reduce the transmission of vibrations from the unit to the system and vice versa, install anti-vibration joints on the suction and discharge manifolds.



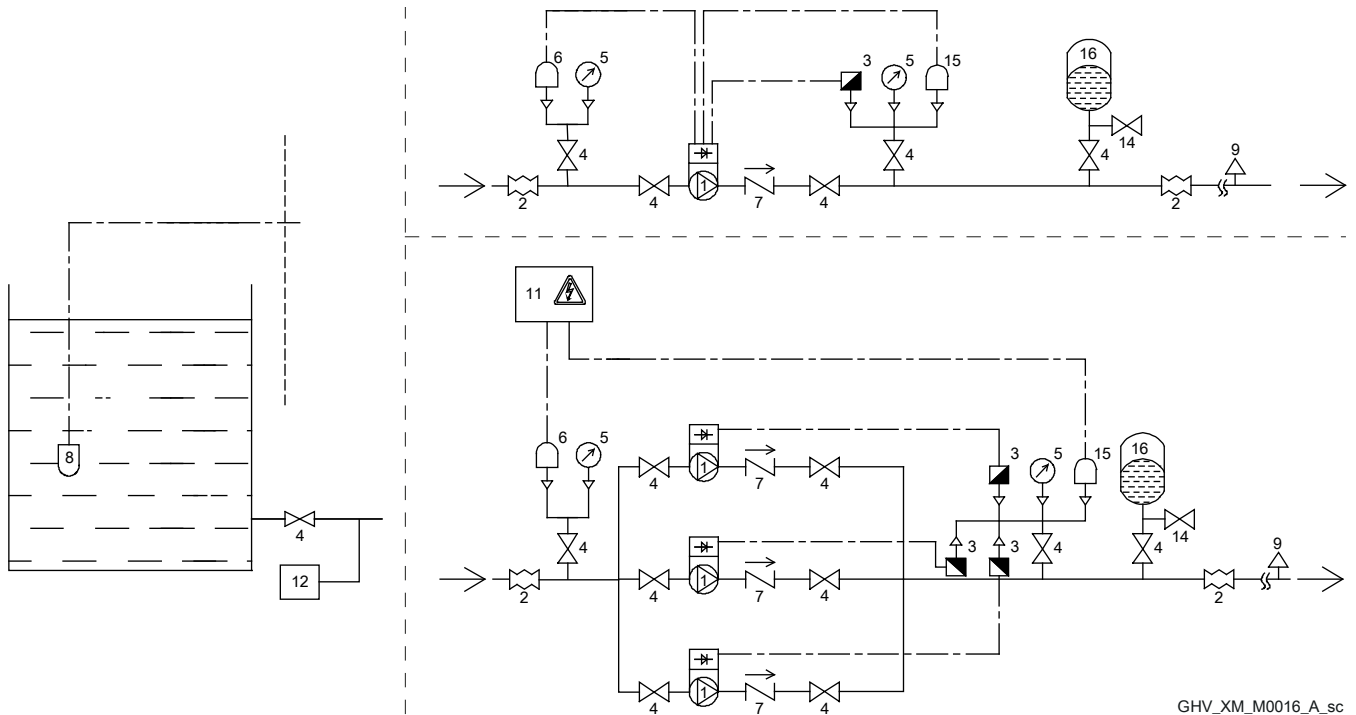
GHV\_XM\_M0015\_A\_sc

7. In order to reduce flow resistance, the pipe on the suction side must be:
  - As short and as straight as possible
  - For the section connected to the pump set, straight and without bottlenecks, for a section equal to at least six times the diameter of the piping
  - Wider than the suction port; if necessary, install an eccentric reducer with horizontal top surface
  - Without bends: if this cannot be avoided, with a radius as wide as possible
  - Without traps and 'goosenecks'
  - With valves with a low specific flow resistance.
8. Make sure that air cannot enter the piping system through the suction vortex: if necessary, install a vortex protection device.
9. Install the expansion vessel, making sure that the nominal pressure is higher than the maximum pressure that can be reached by the system.
10. To exclude the pump set from the system for the purpose of maintenance, install an on-off valve on the suction side and another one on the discharge side.
11. Install a dry-run protection device on the suction side: minimum pressure switch, float switch or electrode probes.
12. Sufficiently submerge the end of the suction pipe in the liquid, in order to prevent any air from penetrating through the suction vortex when the level is at the minimum.

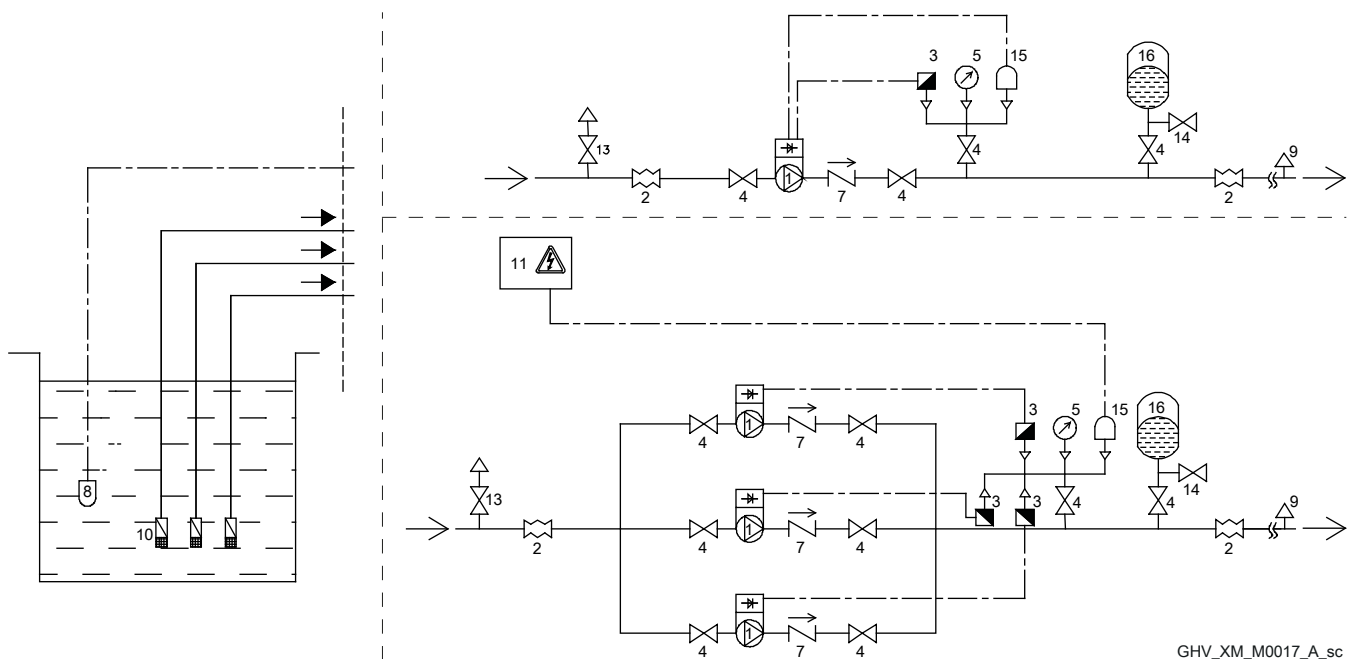
13. In case of suction lift installation, the suction pipe must have an increasing slope towards the pump set exceeding 2%, to avoid air pockets. Also install:

- a foot check valve that guarantees full opening (full section)
- a filling on-off valve to facilitate the removal of the air and priming.

Diagrams of positive suction head systems, single and multiple pump unit sets



Diagrams of suction lift systems, single and multiple pump unit sets



List of components

1. Pump unit with drive
2. Anti-vibration joint
3. Pressure sensor
4. On-off valve
5. Pressure gauge or vacuum pressure gauge
6. Minimum pressure switch
7. Check valve
8. Electrode probes or float
9. Bleed valve
10. Foot check valve with filter
11. Control panel
12. Pressurised circuit
13. Filling on-off valve
14. Drain tap
15. Maximum pressure switch
16. Expansion vessel

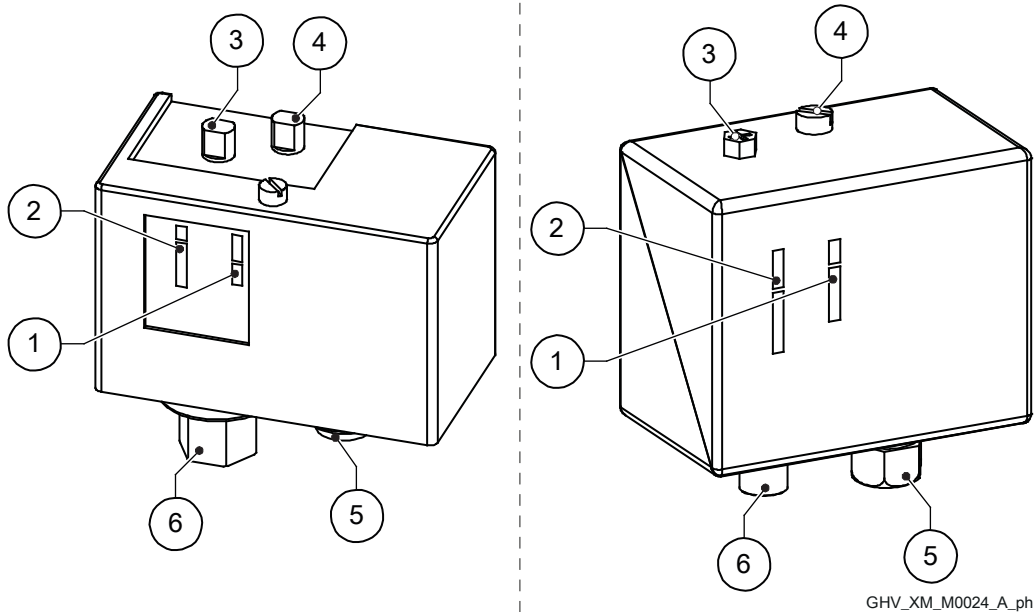
4.3.1 Protection against dry running

In the control panel are terminals for connecting a minimum pressure switch, a float switch or electrode probes: please refer to the circuit diagram.

When the minimum pressure or level conditions are restored, the pump units start automatically.

Note: a pre-calibrated pressure switch is installed on the suction manifold of GHV../PMA pump sets.

The image shows two standard pressure switches.



GHV\_XM\_M0024\_A\_ph

1. Pressure differential value indicator
2. Electric contact control pressure value indicator
3. Electric contact control pressure value regulator
4. Pressure differential value regulator
5. Cable gland
6. Pipe connection

---

## 4.4 Guidelines for electrical connection

1. Check that the electrical leads are protected against:
  - High temperature
  - Vibrations
  - Collisions
  - Liquids.
2. Check that the power supply line is provided with:
  - A short circuit and overload protection device of appropriate size
  - A mains disconnection device with contact opening distance ensuring complete disconnection for overvoltage III category conditions.
3. Size the power supply line and the protections consistently with the data on the data plate and the electric diagram of the control panel.
4. To connect pump sets without control panel, please refer to the pump unit manual.

---

**NOTE:**

- Keep ON/OFF control, pump unit running relay and pump unit fault relay cables at least 200 mm (8 in) away from the power supply cable
  - Do not intersect the power supply cables; if this cannot be avoided, a 90° intersection angle is permitted.
- 

### Cable requirements

Pump sets with control panel are supplied with the power supply cables for the pump units and the control cables, while pump sets without control panels are supplied without. When replacing the supplied cables or installing new ones, please refer to the pump unit manual. The cables must be:

- Compliant with the requirements of the applicable local guidelines concerning cross-sectional area and ambient temperature
- With a minimum heat resistance of 70°C (158°F).

In addition:

- Cables must never get in contact with the motor and the piping.
- The wires connected to the power supply terminals and to the pump unit running and fault signal relays must be separated from the others by means of reinforced insulation.

## 4.5 Guidelines for the control panel

---

**NOTE:**

The mains voltage and frequency must correspond to the values indicated in the data plate and the control panel circuit diagram. Improper combinations could damage the motors.

---

1. Refer to the wiring diagram.
2. Connect the protective conductor (ground) to the control panel.
3. Connect the power conductors to the control panel.
4. Connect, if required:
  - A minimum pressure switch, or
  - A float switch, or
  - Electrode probes.
5. If necessary, connect the dry contacts of the relays for the following notifications:
  - Pump unit running
  - Pump unit failure.

### 4.5.1 Fuses and/or automatic switches

- An electronically activated drive function ensures motor overload protection. The overload protection function calculates the increment level in order to activate the timing of the trigger function (motor stop).  
The higher the input current, the faster the response. The function provides Class 20 protection for the motor.
- The drive must be equipped with overcurrent and short-circuit protection to prevent the overheating of the power supply cables. Line fuses or automatic switches must be installed to ensure this protection. Fuses and automatic switches must be provided by the installer as part of the installation.
- Use the recommended fuses and/or automatic switches on the power supply side as protection in the event of drive component failure (first failure). The use of the recommended fuses and automatic switches ensures that possible damage to the drive is limited to the inside of the same. For other types of protection, ensure that the passing energy is equal to or less than that of the recommended models.
- The fuses shown in the table are suitable for use on a circuit capable of releasing 5,000 Arms (symmetrical), maximum 480 V. With the indicated fuses, the short-circuit current rating (SCCR) for the drive is 5,000 Arms.

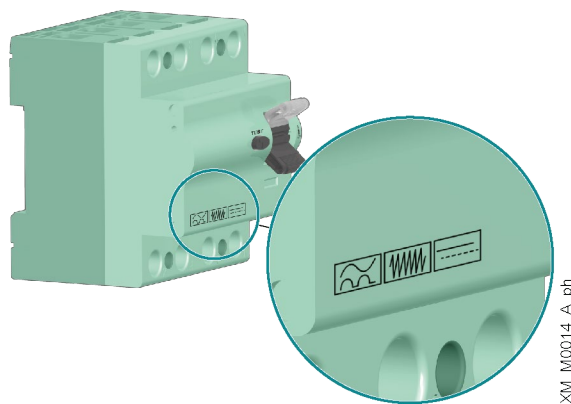
The figure shows the recommended fuses and switches.

| Three-phase power supply voltage, Vac | Hydrovar X model | Non-UL fuses, type gG, A | UL fuses, type T, manufacturer and model |          |            |                | MCB S203 model ABB Switches |
|---------------------------------------|------------------|--------------------------|--|----------|------------|----------------|-----------------------------|
|                                       |                  |                          | Bussmann                                 | Edison   | Littelfuse | Ferraz-Shawmut |                             |
| 200 - 240                             | EXM.../3...B..   | 16                       | JJN-15                                   | TJN (15) | JLLN 15    | A3T15          | C16                         |
|                                       | EXM.../3...C..   | 30                       | JJN-30                                   | TJN (30) | JLLN 30    | A3T30          | C32                         |
|                                       | EXM.../3...D..   | 63                       | JJN-60                                   | TJN (60) | JLLN 60    | A3T60          | C63                         |
| 380 - 480                             | EXM.../4...B..   | 16                       | JJS-15                                   | TJS (15) | JLLS 15    | A6T15          | C16                         |
|                                       | EXM.../4...C..   | 30                       | JJS-30                                   | TJS (30) | JLLS 30    | A6T30          | C32                         |
|                                       | EXM.../4...D..   | 63                       | JJS-60                                   | TJS (60) | JLLS 60    | A6T60          | C63                         |

### 4.5.2 Residual current devices, RCD (GFCI)

When using ground fault circuit breakers, GFCI, or residual current devices, RCD, also known as automatic earth leakage circuit breakers, ELCD, check that:

- They are suitable sized for the system configuration and environment of use
- They have a starting delay to prevent faults caused by transient ground currents
- They can detect alternate or direct current, they are marked with the symbols shown in the figure.



XIM\_M0014\_A\_ph

**NOTE:**

When using an automatic earth leakage switch or a ground fault switch, make sure to consider the total earth leakage current of all the electric devices of the system.

## 4.6 Guidelines for the drive: GHV10

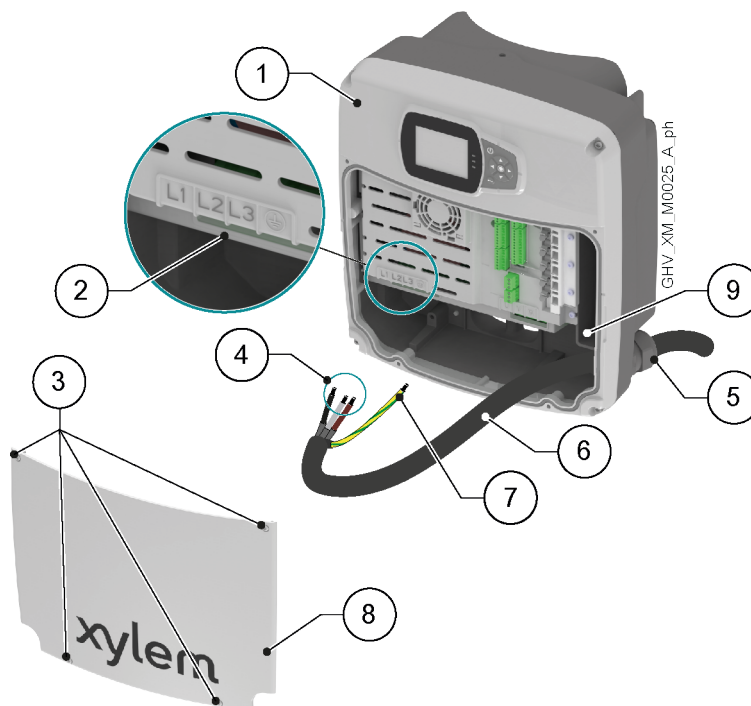
Guidelines for the drive of a pump set with single pump unit, model GHV10.

### 4.6.1 Positioning

1. Remove the bolts that secure the motor to the pump.
2. Rotate the motor in the desired position without removing the couplings.
3. Reposition and tighten the bolts at the torque indicated in the table.

| Flange size, MEC        | Bolt size | Torque, Nm (lbf·in) |
|-------------------------|-----------|---------------------|
| 71, 80                  | M6        | 6 (53)              |
| 90, 100, 112            | M8        | 15 (133)            |
| 132                     | M12       | 50 (443)            |
| 160, 180, 200, 225, 250 | M16       | 75 (664)            |

### 4.6.2 Connection



1. Drive
2. Terminals
3. Screws of the cover
4. Phase conductors
5. Cable Gland
6. Power supply cord
7. Protection conductor (ground)
8. Cover
9. Additional ground connection

1. Remove the cover and observe the wiring diagrams inside.
2. Insert the power cable in the cable gland.
3. Tightly connect the conductors, making sure that the protection one is longer than the phase ones.  
For size D only, tighten the terminal screw with a Pozidriv screwdriver.  
Tightening torque: 4 Nm (35 lbf·in).
4. Tighten the cable gland.
5. Fit the cover and tighten the screws.  
Tightening torque: 3 Nm (27 lbf·in)  $\pm$  15%.

# 5 Drive Display

## 5.1 Precautions



**DANGER: Electrical hazard**

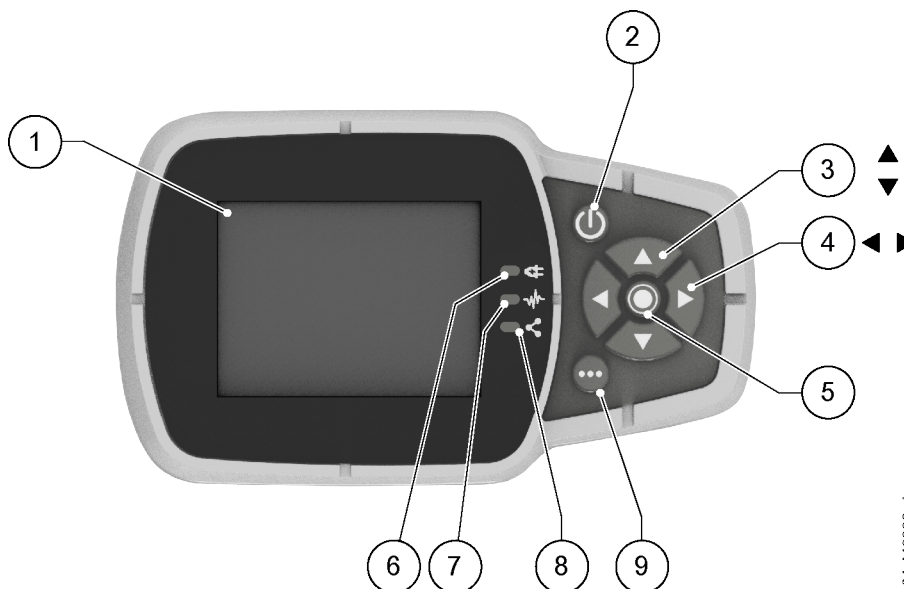
If the drive display is damaged, contact Xylem or the Authorised Distributor.



**WARNING: Hot surface hazard**

Only touch the drive display buttons. Pay attention to the high temperature released by the pump unit.

## 5.2 Drive display description

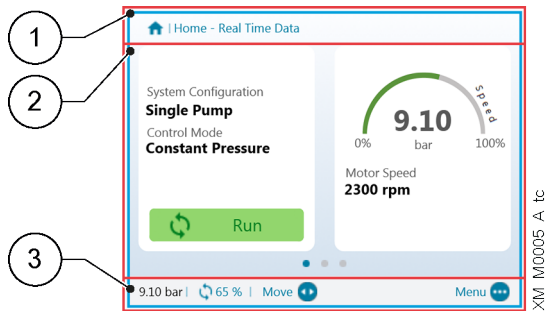



XM\_M0002\_A\_sc

| Position number | Name                      | Function   |
|-----------------|---------------------------|--|
| 1               | Display                   |  |
| 2               | ON/OFF button             | <ul style="list-style-type: none"> <li>Start and stop the pump unit</li> <li>Reset the errors by pressing for 5 seconds.</li> </ul>  |
| 3               | UP and DOWN arrow keys    | <ul style="list-style-type: none"> <li>Move vertically between menu options</li> <li>Perform a manual switch-over on a multi-pump system by pressing the DOWN arrow (extended pressure)</li> <li>Rotate the display 180° by simultaneously pressing ENTER and the DOWN arrow (extended pressure).</li> </ul> |
| 4               | RIGHT and LEFT arrow keys | <ul style="list-style-type: none"> <li>Move horizontally to navigate home screens and menus</li> <li>Lock and unlock the display by simultaneously pressing the RIGHT and LEFT arrows (extended pressure).</li> </ul>  |

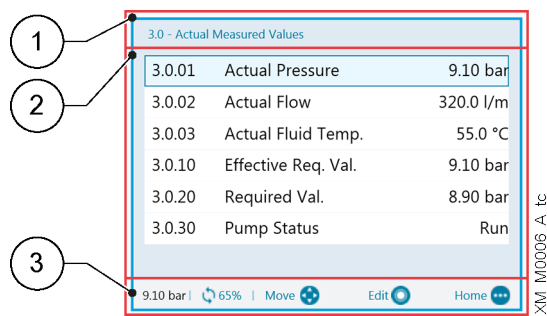
| Position number | Name                  | Function   |
|-----------------|-----------------------|--|
| 5               | SEND button           | <ul style="list-style-type: none"> <li>• Advancing through the menu levels</li> <li>• Confirm the selection of a parameter</li> <li>• Confirm the value of a parameter.</li> </ul>   |
| 6               | Pump unit LED on      | Indicate that the pump unit is powered.  |
| 7               | Pump unit status LED  | Indicate: <ul style="list-style-type: none"> <li>• Motor not powered (off)</li> <li>• Alarm active and motor stopped (yellow)</li> <li>• Pump unit error and motor stopped (red)</li> <li>• Motor started (green)</li> <li>• Alarm active and motor started (yellow alternating green).</li> </ul>   |
| 8               | Connection status LED | Indicate: <ul style="list-style-type: none"> <li>• BMS communication disabled (off)</li> <li>• BMS communication active (green)</li> <li>• Wireless communication with mobile device established (fixed blue)</li> <li>• Wireless communication with mobile device being established (flashing blue)</li> <li>• Wireless communication and BMS communication active (blue alternating green).</li> </ul> |
| 9               | Multifunction button  | <ul style="list-style-type: none"> <li>• Access the parameter menu or additional functions according to the screen on the display.</li> <li>• Enable wireless connection (extended pressure).</li> </ul>   |

### 5.2.1 Graphic display



| Position number | Name        | Description  |
|-----------------|-------------|--|
| 1               | Header bar  | It shows static information and messages relating to the operating conditions, such as: <ul style="list-style-type: none"> <li>• Alarms</li> <li>• Errors</li> <li>• Multi-pump operation.</li> </ul>  |
| 2               | Main screen | It shows the main information and allows the operating parameters to be changed. There are up to 5 screens, which can be navigated by pressing the RIGHT and LEFT arrow keys. The symbol  next to an entry indicates an editable parameter. |
| 3               | Lower bar   | Show: <ul style="list-style-type: none"> <li>• On the left, the essential operating information, such as the actual adjustment value and the speed percentage at which the pump unit is operating</li> <li>• On the right, the buttons available for interaction in the main screen.</li> </ul>                                |

## 5.2.2 Parameters menu



| Position number | Name           | Description   |
|-----------------|----------------|---|
| 1               | Header bar     | It shows the parameter path at menu and submenu level.  |
| 2               | Parameter list | Show: <ul style="list-style-type: none"> <li>• The index,</li> <li>• The name,</li> <li>• The preview of the value of the parameters for the current menu level.</li> </ul> To advance a level or change the value, press SEND or the RIGHT arrow key.  |
| 3               | Lower bar      | Show: <ul style="list-style-type: none"> <li>• On the left, the essential operating information, such as the actual adjustment value and the speed percentage at which the pump unit is operating</li> <li>• On the right, the buttons available for interaction in the main screen.</li> </ul> |

The menu is split into 3 levels:

- Main
- Submenu
- Parameters.

To display or change a parameter:

1. Press the function button in the main screen.
2. Enter the password using the arrow keys.
3. Press SEND.  
Note: after 10 minutes of inactivity, the password must be re-entered.
4. Press the RIGHT arrow key or SEND to advance between levels, or the LEFT arrow key to return.

## 5.2.3 Pump unit start using the drive display

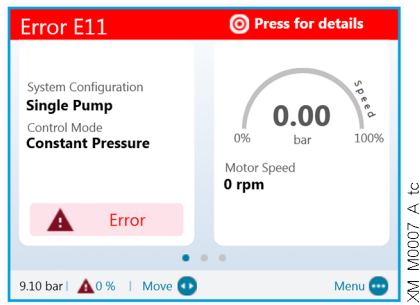
1. Check the connection between the START/STOP and GND inputs on the terminal board.
2. Press ON/OFF to start the pump unit.  
Note: If parameter 1.0.45 Autostart is configured to "Yes", it will not be necessary to press ON/OFF again at the next start.
3. With the pump unit in operation, the working setpoint can be changed by switching to the second screen.

## 5.2.4 Operating mode change

The pump unit parameters are set at the factory and the pump is ready for use. To change parameters and advanced features, access the configuration menu.

1. Press the multi-function button.
2. Enter the password using the arrow keys.
3. Press SEND.
4. Navigate through the menus to locate the parameter or function to be changed: see the Drive and Programming Manual for the association between parameter codes and their functions.

## 5.2.5 Error reset



In the event of an error, the pump unit automatically makes several attempts to reset itself, where permitted: if the attempts are unsuccessful, the pump unit stops and the display shows the error code.

To eliminate the error:

1. Open the first main screen by pressing SEND.
2. Read the description of the error in the screen.
3. Identify the cause and follow the instructions **Troubleshooting** on page 42.
4. Reset the error by pressing and holding down ON/OFF for 3 seconds: the pump unit returns to the status before the error.

## 5.3 Xylem X App

### Introduction

Available for mobile devices with wireless technology operating system.

Use the App to:

- Check the status of the pump unit
- Configure parameters
- Interact with the pump unit and obtain data during installation and maintenance
- Generate a work report
- Contact the assistance service.

### Download the App and connect the mobile device with the pump unit

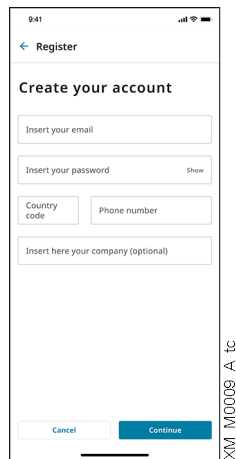
1. Download the Xylem X App to the mobile device from App Store<sup>1</sup> or Google Play<sup>2</sup> by scanning the QR code:



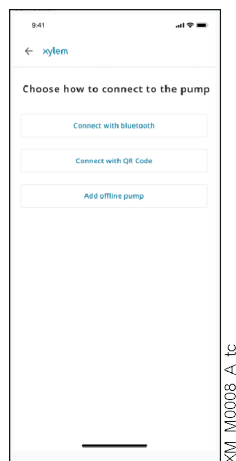
<sup>1</sup> Compatible with iOS® operating systems with version 11.0 and above

<sup>2</sup> Compatible with Android operating systems with version 8.0 and above

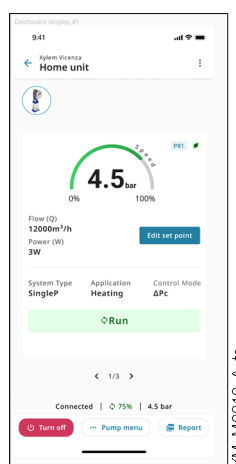
## 2. Complete the registration.



3. On the drive display, press the wireless communication button.
4. Add the pump unit to the user profile.



5. When the connection has been established, the connection light turns blue steady: it is now possible to control the pump unit using the mobile device.



# 6 Use and Operation

## 6.1 Precautions



**WARNING: Injuries hazard**

Check that the protection devices of the coupling are installed, when applicable: risk of physical injury.



**WARNING:**

Make sure that the drained liquid cannot cause damage or injuries.



**WARNING: Injuries hazard**

In the case of liquids that are excessively hot or cold, pay attention to the risk of injury.



**WARNING: Electrical hazard**

Check that the pump set is properly connected to the mains power supply.



**WARNING: Hot surface hazard**

Be aware of the extreme heat generated by the pump set.



**WARNING:**

It is prohibited to place flammable materials near the pump set.

**NOTE:**

Check that the shaft can turn smoothly.

**NOTE:**

It is prohibited to operate the pump set when dry, not primed and below or above the flow rate range.

**NOTE:**

It is prohibited to operate the pump set with the on-off valves closed.

**NOTE:**

It is prohibited to use the pump set in the case of cavitation.

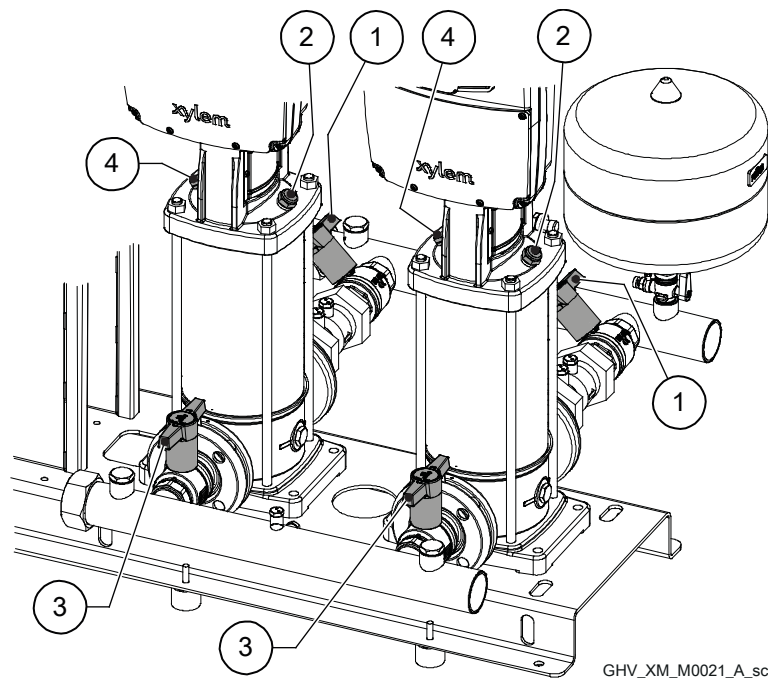
**NOTE:**

Bleed the pump set properly before starting it.

**NOTE:**

The maximum pressure delivered by the pump set at the discharge side, determined by the pressure available on the suction side, must not exceed the maximum pressure (PN).

## 6.2 Filling and priming



1. On-off valve on discharge line
2. Filler cap and relief valve
3. On-off valve on suction line
4. Drain plug

### Positive suction head installation

1. Shut off the suction and discharge on-off valves of all the pump units.
2. On 3 and 5SV model pump units only, loosen the drain plug screw.
3. Loosen the relief valve and the filler cap.
4. Slowly open the suction valve until the liquid regularly comes out from the relief valve of the pump unit; if necessary, keep loosening it.
5. On models 3 and 5SV only, tighten the drain plug screw.
6. Tighten the relief valve.
7. Repeat steps 2 to 6 for each pump unit.
8. Slowly and fully open the on-off valve.

### Suction lift installation

1. Open the suction on-off valve and shut off the discharge valve of all the pump units.
2. On 3 and 5SV model pump units only, loosen the drain plug screw.
3. Remove the filler cap.
4. Fill the pump unit.
5. On models 3 and 5SV only, tighten the drain plug screw.
6. Close the filler cap.
7. Repeat steps 2 to 6 for each pump unit.
8. Slowly fully open the valve on the discharge side.

## 6.3 First commissioning

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### NOTE:

If there is a risk of the pump set running at a flow rate below the minimum expected, install a bypass circuit.

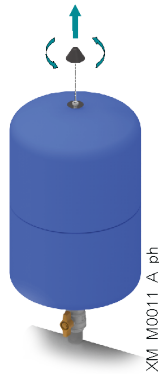
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### Preliminary operations

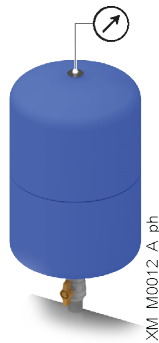
1. Check that all the operations indicated **Filling and priming** on page 37 have been carried out correctly.
2. On the control panel, turn the main switch to OFF.
3. Open the control panel.
4. Check that all switches are on I-ON.
5. Close the control panel.
6. Turn the switch to I-ON.
7. Completely open the suction and discharge on-off valves of the pump set and, if present, the main valve of the system.

### Check that the expansion vessel is pre-charged correctly.

1. Check that the pressure of the system is zero, to avoid affecting the reading of the pressure gauge.
2. Unscrew the valve cap.



3. Apply the pressure gauge to the valve and check the pressure.  
Pre-charge pressure = 90% of Pstart.



4. Remove the pressure gauge and screw the cap.

### Startup

1. Shut off the discharge on-off valve of one pump unit almost completely.
2. Fully open the suction on-off valve.
3. Start the pump unit by pressing the ON/OFF button on the drive display.
4. Gradually open the discharge valve until half open.
5. Wait a few minutes and then fully open the discharge on-off valve.
6. Press ON/OFF to stop the pump unit.
7. Repeat steps 1 to 6 on all pump units.
8. Start all pump units by pressing the ON/OFF button on the drive display.

## Final checks

With the pump set in operation, check that:

- No liquid is leaking from the pump set or pipes
- The maximum pressure of the pump set at the discharge, determined by the available suction pressure, is lower than the maximum pressure (PN)
- The pressure indicated in the drive display of each pump unit is the same as that of the discharge pressure gauge
- There is no unwanted noise or vibrations
- No vortices can occur at the end of the suction pipe, at the point of the foot check valve (suction lift installation)
- The devices to prevent the absence of liquid (float or probes), or the minimum pressure devices work correctly
- When the main valve is closed and the flow rate is zero, the pump set stops automatically.

---

### NOTE:

If the pump set does not deliver the required pressure, repeat the operations in **Filling and priming**.

---



---

### WARNING:

After the start, run the pump set for a few minutes with several users open in order to wash the inside of the system.

---

## Settling of the mechanical seal

The pumped liquid lubricates the seal faces of the mechanical seal; under normal conditions, a small amount of liquid may leak out. When the pump unit is run for the first time or immediately after the seal is replaced, more liquid may leak out temporarily. To help the seal settle and to reduce leaking:

1. Close and open the on-off valve on the discharge side two or three times with the pump unit running.
2. Stop and start the pump unit two or three times.

## 6.4 Manual stop

Press the ON/OFF button on the drive display or open the provided enable contact (if used).

# 7 Maintenance

## 7.1 Precautions

Before starting, make sure that the safety instructions shown in **Introduction and Safety** on page 5 have been fully read and understood.



**DANGER: Electrical hazard**

Before starting work, check that the electric power supply is disconnected and locked out, to avoid unintentional restart of the pump set, the control panel and the auxiliary control circuit.



**DANGER: Electrical hazard**

After disconnecting the system from the power supply, wait 2 min for the discharge of the residual current.



**WARNING:**

Maintenance must be done by a technician possessing the technical-professional requirements outlined in the current regulations.



**WARNING:**

Always wear personal protective equipment.



**WARNING:**

Always use suitable working tools.



**WARNING:**

In the case of liquids that are excessively hot or cold, pay attention to the risk of injury.



**WARNING:**

It is forbidden to leave the system unattended during maintenance.



**WARNING:**

It is mandatory to segregate the workplace with a red/white chain and to display appropriate danger and prohibition signs notifying that work is being carried out.

The disassembly or installation of the rotor in the motor casing generates a strong magnetic field:



**DANGER: Magnetic hazard**

The magnetic field may be dangerous for anyone wearing pacemakers, or any other medical devices sensitive to magnetic fields.

**NOTE:**

The magnetic field may attract metal debris on the rotor surface, causing damage to the same.

## 7.2 Maintenance every 3 months

Check that the expansion vessel is pre-charged correctly, see **First commissioning** on page 37.

## 7.3 Maintenance every 4000 hours of operation, or every year

Perform maintenance when one of the two limits is reached.

### Maintenance with pump set running

Check:

1. That the pump set does not produce abnormal noises or vibrations.
2. That no liquid is leaking from the pump set and the piping system.
3. The tightening of all bolts.
4. The correspondence between the pressure shown by the gauges and that of the displays.

### Maintenance with pump set off

1. Check:

- The status of the cables
- The tightness of the terminals in the control panel and the drive
- That there are no signs of overheating and electric arcs on the terminal boxes and traces of humidity in the control panel and the drive.
- Manually, the tripping of the control panel switches
- The connection to the ground
- The status of the fuses, if present
- The status of the valves
- The closing and opening of the valves
- The status of the anti-vibration joints.

2. Clean:

- The ventilation grilles of the control panel, if present
  - The fan cover
  - The drive dissipator
  - The stator casing
- and check the status of the cooling fan.

3. If the system has a ground protection device, press the test button.

## 7.4 Maintenance every 10000 hours of operation or every 2 years

When the first of the two limits is reached, replace the mechanical seal.

## 7.5 Maintenance every 17500 hours of operation or every 5 years

When the first of the two limits has been reached, replace the permanently lubricated bearings of the motor, if present.

## 7.6 Long periods of inactivity

1. Shut the on-off valve located on the discharge line.
2. Comply with the instructions on **Storage** page 12.
3. Before restarting the pump set:
  - Clean the filter
  - Check the status of the connections of the electric conductors on the pump set and the control panel.
4. Start the pump set complying with the instructions on **Use and Operation** on page 36.

## 7.7 Identification of spare parts

Identify the spare parts with the product codes directly on the site [spark.xylem.com](http://spark.xylem.com). Contact Xylem or the Authorised Distributor for further technical information.

# 8 Troubleshooting



**WARNING:**

Maintenance must be done by a technician possessing the technical-professional requirements outlined in the current regulations.



**WARNING:**

If a fault cannot be corrected or is not mentioned, contact Xylem or the Authorised Distributor.

## 8.1 The control panel does not switch on

| Cause   | Solution  |
|---|---|
| Main switch set to 0-OFF  | Turn the switch to I-ON.                                |
| Electric power supply absent                                    | Reset the power supply                                  |
| Power supply cord is damaged                                    | Replace the cable                                       |
| Control panel ground protection device, if fitted, set to 0-OFF | Set the switch to I-ON: if it trips, identify the cause |

## 8.2 The control panel protection device trips

The control panel ground protection device, if present, trips.

| Cause                                   | Solution  |
|---|---|
| Protection device faulty                | Replace the device  |
| Power cable of the drive faulty or worn | Replace the cable   |
| Pump set faulty                         | Contact Xylem or the Authorised Distributor, or send the pump set to an authorised workshop |

## 8.3 The protection device has tripped

The ground protection device upstream of the control panel trips.

| Cause                                   | Solution  |
|---|---|
| Protection device unsuitable or faulty  | Check or repair the device  |
| Power cable of the drive faulty or worn | Replace the cable   |
| Differential current too high           | Contact a qualified technician to have the electrical system modified                       |
| Pump set faulty                         | Contact Xylem or the Authorised Distributor, or send the pump set to an authorised workshop |

## 8.4 The drive display does not switch on

| Cause   | Solution  |
|---|---|
| Main control panel switch set to 0-OFF                | Turn the switch to I-ON.  |
| The drive switch in the control panel is set to 0-OFF | Turn the switch to I-ON.  |
| Power supply cord is damaged                          | Replace the cable   |
| Pump set faulty                                       | Contact Xylem or the Authorised Distributor, or send the pump set to an authorised workshop |
| Electric power supply absent                          | Reset the power supply  |

## 8.5 The pump unit does not start automatically

| Cause            | Solution   |
|------------------|--|
| Pump unit faulty | Contact Xylem or the Authorised Distributor, or send the pump unit to an authorised workshop |

## 8.6 The pump set starts and stops too frequently

| Cause  | Solution  |
|--|---|
| Expansion vessel damaged or defective            | Repair or replace the expansion vessel  |
| Expansion vessel incorrectly pre-charged         | Set the new pressure pre-charge value according to the pump unit and setpoint |
| The expansion vessel pre-charge pressure is zero | Pre-charge the expansion vessel   |

## 8.7 The motor speed varies frequently but the liquid is not pumped

The motor speed varies frequently, the motor never stops and the liquid is not pumped

| Cause                                    | Solution                                 |
|--|--|
| Loss of liquid from the non-return valve | Check the hydraulic system and the valve |
| Expansion vessel damaged or undersized   | Repair or replace the expansion vessel   |

## 8.8 The pump unit works but the liquid is not pumped

| Cause  | Solution   |
|--|--|
| No liquid at the suction or inside the pump unit | 1. Fill and prime the pump unit or the suction pipe<br>2. Open the on-off valves |
| Air inside the suction pipe or pump unit         | 1. Vent the pump unit<br>2. Check the suction connections                        |
| Loss of pressure on the suction side             | Check the NPSH and, if necessary, modify the system                              |
| Check valve blocked                              | Clean the valve  |
| Clogged pipe                                     | Clean the pipe   |
| Foot valve blocked                               | Check the valve  |
| Clogged foot valve filter                        | Clean the filter   |

## 8.9 The pump units are leaking

| Cause                                     | Solution                    |
|---|-----------------------------|
| Mechanical seal worn or damaged           | Replace the mechanical seal |
| Undue mechanical stress on the pump units | Support the piping system   |

## 8.10 The pump set produces excessive noise and/or vibrations

| Cause   | Solution  |
|---|---|
| Plant resonance   | Check the installation  |
| Foreign bodies inside the pump set                                | Contact Xylem or the Authorised Distributor, or send the pump set to an authorised workshop   |
| Cavitation  | Check the suction conditions of the system  |
| Pump tie rods not tight enough                                    | Tighten the tie rod nuts  |
| Air inside the pump set   | <ul style="list-style-type: none"> <li>• Bleed the pump set</li> <li>• Increase the liquid level in the suction tank</li> <li>• Remove any turbulences of the liquid in the suction area</li> <li>• Check the suction conditions</li> </ul> |
| Return of liquid when the pump unit is not running                | Check the non-return valve  |
| Rotation of pump unit hindered                                    | Check for undue mechanical stress on the pump unit  |
| Motor-pump coupling incorrectly adjusted                          | Adjust the coupling   |
| Anti-vibration joints on the piping system not suitable or absent | Install or replace the anti-vibration joints  |
| Pump set faulty   | Contact Xylem or the Authorised Distributor, or send the pump set to an authorised workshop   |

## 8.11 The pump unit is leaking at the mechanical seal

| Cause                           | Solution  |
|---------------------------------|---|
| Mechanical seal damaged or worn | Contact Xylem or the Authorised Distributor, or send the pump set to an authorised workshop |

## 8.12 The pump unit does not stop when the setpoint is reached

| Cause  | Solution  |
|--|---|
| Check valve at the discharge blocked or clogged                                | Replace the valve                                   |
| Expansion vessel damaged, not installed, undersized or incorrectly pre-charged | Install, replace or pre-charge the expansion vessel |
| Pump unit incorrectly set  | Check the settings                                  |

## 8.13 The pump set does not generate the required pressure

| Cause  | Solution  |
|--|---|
| On-off valves closed   | Open the valves   |
| Air in the suction pipe  | <ol style="list-style-type: none"> <li>1. Eliminate the air</li> <li>2. Prime the pump units</li> </ol> |
| Undersized pump set  | Contact Xylem or the Authorised Distributor, or send the pump set to an authorised workshop             |
| The liquid requirements of the pump set are greater than the flow rate provided by the supply source | Increase the flow rate  |
| Excessive negative suction head  | Decrease the negative suction head  |
| Excessive loss of pressure on the suction side   | Modify the suction system and increase the diameter of the pipes  |
| Foot check valve damaged   | Replace the valve   |
| Excessive loss of pressure in the delivery pipes and/or in the valve                                 | Reduce the loss of liquid   |

## 8.14 The pump unit runs at maximum speed without stopping

| Cause   | Solution  |
|---|---|
| Pressure setpoint not suitable for the system, the value is higher than the pressure that the pump unit can deliver | Set the new setpoint according to the performance of the pump unit          |
| Sensor not connected or damaged   | Check the hydraulic and electrical connection of the sensor, or replace it. |

## 8.15 Only one pump unit of the multi-pump set is working

| Cause                                      | Solution  |
|--|---|
| Pump units set differently from each other | Check: <ol style="list-style-type: none"> <li>1. The drive settings</li> <li>2. The serial connection between the drives</li> </ol> |

## 8.16 The pump unit does not start with the liquid demand

| Cause                        | Solution   |
|------------------------------|--|
| The setpoint is set at zero  | <ol style="list-style-type: none"> <li>1. Check the drive settings</li> <li>2. Set the setpoint</li> </ol>   |
| Open float switch            | Check: <ul style="list-style-type: none"> <li>• The float switch: replace if faulty</li> <li>• The level of the liquid in the tank</li> </ul>  |
| Minimum pressure switch open | Check: <ul style="list-style-type: none"> <li>• The pressure switch: replace if faulty</li> <li>• The presence of pressure at the suction</li> <li>• The contact connection</li> <li>• The calibrations</li> </ul> |

## 8.17 The piping system does not prime

| Cause   | Solution  |
|---|---|
| Suction pipe of insufficient diameter and/or with too many changes in direction | Check the installation  |
| Trapped distribution pipe effect  | Check the installation  |
| Clogged piping system   | Remove the clogging   |
| Air in the suction pipe   | Complete a pressure test and check the tightness of the connections, joints and piping system |
| Foot valve clogged  | Remove the clogging   |
| Foot valve locked in closed or partially closed position                        | Replace the valve   |
| On-off valves partially closed  | Fully open the valves   |

## 8.18 Pump set error or alarm

| Cause         | Solution                             |
|---------------|--------------------------------------|
| Miscellaneous | See the Drive and Programming Manual |

# 9 Specifications

## 9.1 Operating environment

Non-aggressive and non-explosive atmosphere.

**NOTE:**

Contact Xylem or the Authorised Distributor in case of:

- Dust and/or sand
- Sea salt
- Vibrations
- Strong magnetic fields
- Chemical pollution
- Ionizing radiations.

### Temperature

From 5 to 40°C (41-104°F), unless otherwise indicated on the data plate of the electric motor and the pump unit.

### Relative air humidity

< 50% at 40°C (104°F).

**NOTE:**

If the humidity exceeds the stated limits, contact Xylem or the Authorised Distributor.

### Elevation

< 1000 m (3280 ft) above sea level.

**NOTE: Motor overheating danger**

If the pump set is exposed to temperatures or installed at an altitude greater than those stated, reduce the power output of the motors in line with the coefficients indicated in the table.

Otherwise, replace the motors with more powerful ones.

If the pump set is installed at an altitude exceeding 2000 m (6600 ft), contact Xylem or the Authorised Distributor.

| Altitude m (ft)       | Power reduction coefficient |
|-----------------------|-----------------------------|
| 1000÷1500 (3300÷4900) | 0.97                        |
| 1500÷2000 (4900÷6600) | 0.95                        |

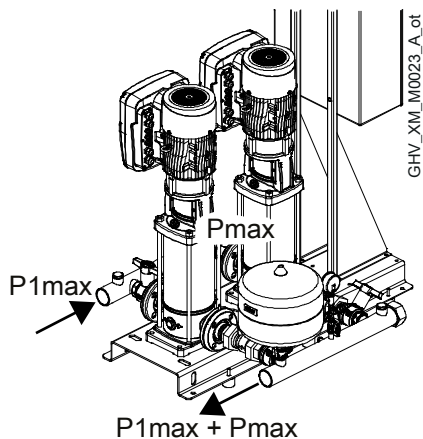
## 9.2 Liquid temperature

The table shows the permissible liquid temperatures according to the version, which identifies the materials of the pump set components. Also see the technical catalogue.

| Pump set version | Size of the pump unit section | Minimum and maximum temperature, °C (°F) |
|------------------|-------------------------------|--|
| GHV../CB         | ≤ 2"                          | 5÷60 (41÷140)                            |
|                  | ≥ DN65                        |  |
| GHV../CX         | ≤ 2"                          |  |

### 9.3 Maximum operating pressure of the pump units

The maximum operating pressure of some models depends on the temperature of the liquid: please refer to the manuals of the pump units.  
 Comply with the operating limits of the expansion vessel, if installed: refer to the expansion vessel manual.



| Data  | Description                                  |
|-------|--|
| P1max | Maximum input pressure                       |
| Pmax  | Maximum pressure generated by the pump units |
| PN    | Maximum operating pressure                   |

Note:  $P1max + Pmax \leq PN$

### 9.4 Maximum number of starts per hour

$\leq 4/h.$

### 9.5 Electrical specifications

| Features   | Description   |
|--|---|
| Permitted tolerances for the pump set power supply voltage               | <ul style="list-style-type: none"> <li>• 3x400 Vac <math>\pm 10\%</math> 50/60 Hz</li> <li>• 3x230 Vac <math>\pm 10\%</math> 50/60 Hz</li> </ul> Phases: 3 + PE |
| Permissible tolerance for the power supply voltage of auxiliary circuits | 24 Vac $\pm 10\%$   |
| Rated current and maximum power output                                   | See the data plate  |
| Control panel protection class   | IP 55   |
| Pump unit protection class   | IP 55   |

## 9.6 Radio frequency characteristics

| Features   | Description             |
|------------|-------------------------|
| Technology | Wireless Low Energy 5.2 |
| Band       | 2.4 GHz ISM             |
| RF         | ≤ 4.5 mW (6.5 dBm)      |

## 9.7 Characteristics of inputs and outputs

| Name               | Quantity | Features  |
|--------------------|----------|---|
| Communication port | 2        | RS-485  |
| Digital input      | 5        | <ul style="list-style-type: none"> <li>Floating/NPN contact, open manifold/drain open, to GND</li> <li>Internal polarisation +24 Vdc, current limited to 6 mA max.</li> <li>Protection from -0.5 Vdc to +30 Vdc, ±15 mA max.</li> </ul> |
| Analog input       | 4        | <ul style="list-style-type: none"> <li>Configurable or 0-20 mA current, or 0-10 V voltage</li> <li>24V signal for sensor power supply with current limitation 60 mA</li> </ul>  |
| Analogue output    | 1        | Configurable as either 0-20 mA current signal or 0-10 V voltage signal  |
| Relay              | 2        | With NC and NO changeover contact: <ul style="list-style-type: none"> <li>Relay 1 up to 240 Vac 0.25 A or 30 Vdc 2 A</li> <li>Relay 2 up to 30 Vac 0.25 A or 30 Vdc 2 A</li> </ul>  |



### WARNING:

If relay 1 is connected to a voltage higher than 30 Vac, disconnect and do not use the terminals of relay 2.

## 9.8 Sound pressure

Measured in free field at a distance of one metre from the pump set, operating without load at 3600 min<sup>-1</sup>.

| Size | Powers, kW   | LpA, dB ± 2 |
|------|--------------|-------------|
| B    | 3, 4, 5.5    | < 75        |
| C    | 5.5, 7.5, 11 | < 82        |
| D    | 11, 15, 18.5 | < 82        |

# 10 Disposal

## 10.1 Precautions



**WARNING:**

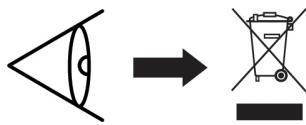
The pump set must be disposed of through approved companies specialised in the sorting of the different types of materials: steel, copper, plastic, lithium, ferrite etc...



**WARNING:**

It is prohibited to dispose of lubricating fluids and other hazardous substances in the environment.

## 10.2 WEEE (EU/EEA)

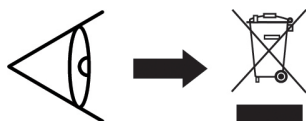


INFORMATION TO USERS pursuant to art. 14 of the Directive 2012/19/EU of the European Parliament and of the Council of 4 July 2012 on waste electrical and electronic equipment (WEEE). The crossed bin symbol on the appliance or on its packaging indicates that the product at the end of its useful life must be collected separately and not disposed of together with other mixed urban waste. Appropriate separate collection for the subsequent start-up of the disused equipment for recycling, treatment and environmentally compatible disposal helps to avoid possible negative effects on the environment and on health and favours the re-use and / or recycling of the materials of which the equipment is composed.

WEEE from users other than private households (classification according to product type, use and current local laws): the separate collection of this equipment at the end of its life is organized and managed by the producer of EEE as per Directive 2012/19/EU.

The user who wants to get rid of this equipment can then contact the producer and follow the system that it has adopted to allow the separate collection of equipment at the end of life or select an organization independently authorized to manage waste.

## 10.3 WEEE (UK)



INFORMATION TO USERS pursuant to art. 44 of the The Waste Electrical and Electronic Equipment Regulations 2013 (S. I. 2013 No. 3113). The crossed bin symbol on the appliance or on its packaging indicates that the product at the end of its useful life must be collected separately and not disposed of together with other mixed urban waste. Appropriate separate collection for the subsequent start-up of the disused equipment for recycling, treatment and environmentally compatible disposal helps to avoid possible negative effects on the environment and on health and favours the re-use and / or recycling of the materials of which the equipment is composed.

WEEE from users other than private households (classification according to product type, use and current local laws): the separate collection of this equipment at the end of its life is organized and managed by the producer of EEE as per WEEE Regulations 2013.

The user who wants to get rid of this equipment can then contact the producer and follow the system that it has adopted to allow the separate collection of equipment at the end of life or select an organization independently authorized to manage waste.

# 11 Declarations

Refer to the specific declaration relating to the marking on the product.

## 11.1 Pump set (CE)



### EC Declaration of Conformity (Original)

Xylem Service Italia S.r.l., with headquarters in Via Vittorio Lombardi 14 - 36075 Montecchio Maggiore VI - Italy, hereby declares that the product

GHV... pump set, with SVX electric pumps, in one of the various versions/options as per catalogue (see the label on the first page)

fulfils the relevant provisions of the following European Directives

- Machinery 2006/42/EC and subsequent amendments (ANNEX II - natural or legal person authorised to compile the technical file: Xylem Service Italia S.r.l.)

and the following technical standards

- EN ISO 12100:2010, EN 60204-1:2018.

Montecchio Maggiore, 16.05.2023

Peter Björnsson  
Managing Director

rev.00

### EU Declaration of Conformity (n. 73)

1. EMC - Apparatus/Product model: GHV...CB..., GHV...CX... (see label on first page)  
RoHS - Unique identification of the EEE: GHV...SVX...CB..., GHV...SVX...CX...
2. Name and address of the manufacturer:  
Xylem Service Italia S.r.l.  
Via Vittorio Lombardi 14  
36075 Montecchio Maggiore VI  
Italy
3. This declaration of conformity is issued under the sole responsibility of the manufacturer.
4. Object of the declaration:  
GHV... pump set, with SVX electric pumps, in one of the various versions/options as per catalogue (see label on first page).
5. The object of the declaration described above is in conformity with the relevant Union harmonization legislation:
  - Directive 2014/30/EU of 26 February 2014 and subsequent amendments (electromagnetic compatibility).
  - Directive 2011/65/EU of 8 June 2011 and subsequent amendments, including directive (EU) 2015/863 (restriction of the use of certain hazardous substances in electrical and electronic equipment).

6. References to the relevant harmonized standards used or references to the other technical specifications, in relation to which conformity is declared:
  - EN 61000-6-1:2007, EN IEC 61000-6-1:2019, EN 61000-6-2:2005, EN IEC 61000-6-2:2019, EN 61000-6-3:2007+A1:2011, EN IEC 61000-6-3:2021, EN 61000-6-4:2007+A1:2011, EN IEC 61000-6-4:2019
  - EN IEC 63000:2018.
7. Notified body: - - -
8. Additional information:  
RoHS - Annex III - Applications exempted from restrictions: lead as an alloying element in steel, aluminium, copper alloys [6(a), 6(b), 6(c)], in solders and in electrical/electronic components [7(a), 7(c)-I].

Signed for and on behalf of:  
Xylem Service Italia S.r.l.

Montecchio Maggiore, 16.05.2023

Peter Björnsson  
Managing Director

rev.00



#### Accessories

Optimize™ and CCD 401 (Cloud Connect Device 4G).

Please refer to the specific documentation and manufacturer's declaration of conformity included in the delivery.

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## 11.2 Pump set (UKCA)

**UK  
CA**

### UK Declaration of Conformity (Original)

Xylem Service Italia S.r.l., with headquarters in Via Vittorio Lombardi 14 - 36075 Montecchio Maggiore VI - Italy, hereby declares that the product:

GHV... pump set, with SVX electric pumps, in one of the various versions/options as per catalogue (see the label on the first page)

fulfils the relevant provisions of the UK legislative acts

- S.I. 2008/1597 - Supply of Machinery (Safety) Regulations 2008 and subsequent amendments (Schedule 2 - Part 2 - Annex II - natural or legal person authorised to compile the technical file: Xylem Service Italia S.r.l.)

and the following technical standards

- EN ISO 12100:2010, EN 60204-1:2018.

Montecchio Maggiore, 16.05.2023

Peter Björnsson  
Managing Director



rev.00

**UK Declaration of Conformity (No 73)**

1. EMC - Apparatus/Product model:  
GHV...CB..., GHV...CX...  
(see label on first page)  
RoHS - Unique identification of the EEE:  
GHV...SVX...CB..., GHV...SVX...CX...
2. Name and address of the manufacturer:  
Xylem Service Italia S.r.l.  
Via Vittorio Lombardi 14  
36075 Montecchio Maggiore VI  
Italy
3. This declaration of conformity is issued under the sole responsibility of the manufacturer.
4. Object of the declaration:  
GHV... pump set, with SVX electric pumps, in one of the various versions/options as per catalogue (see the label on the first page).
5. The object of the declaration described above is in conformity with the relevant UK legislative acts:
  - S.I. 2016/1091 - The Electromagnetic Compatibility Regulations 2016 and subsequent amendments.
  - S.I. 2012/3032 - The Restriction of the Use of Certain Hazardous Substances in Electrical and Electronic Equipment Regulations 2012 and subsequent amendments.
6. References to the relevant designated standards used or references to the other technical specifications, in relation to which conformity is declared:
  - EN 61000-6-1:2007, EN IEC 61000-6-1:2019, EN 61000-6-2:2005, EN IEC 61000-6-2:2019, EN 61000-6-3:2007+A1:2011, EN IEC 61000-6-3:2021, EN 61000-6-4:2007+A1:2011, EN IEC 61000-6-4:2019.
  - EN IEC 63000:2018.
7. Approved body: - - -
8. Additional information:  
RoHS - Annex III of 2011/65/EU - Applications exempted from restrictions: lead as an alloying element in steel, aluminium, copper alloys [6(a), 6(b), 6(c)], in solders and in electrical/electronic components [7(a), 7(c)-I].

Signed for and on behalf of: Xylem Service Italia S.r.l.

Montecchio Maggiore, 16.05.2023

Peter Björnsson  
Managing Director

rev.00


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# 12 Warranty

For information on the warranty refer to the commercial documentation.



# Xylem |'zīləm|

- 1) The tissue in plants that brings water upward from the roots;
- 2) A leading global water technology company.

We're a global team unified in a common purpose: creating innovative solutions to meet our world's water needs. Developing new technologies that will improve the way water is used, conserved, and re-used in the future is central to our work. We move, treat, analyze, and return water to the environment, and we help people use water efficiently, in their homes, buildings, factories and farms. In more than 150 countries, we have strong, long-standing relationships with customers who know us for our powerful combination of leading product brands and applications expertise, backed by a legacy of innovation.

**For more information on how Xylem can help you, go to [www.xylem.com](http://www.xylem.com)**



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