



Xylem's Sensus Analytics: Making your data simple, relevant, and actionable

Utilities need smart, responsive tools to serve customers faster and gain complete visibility across their systems. Sensus Analytics delivers powerful, cost-effective data management-fast. Built for customer service, billing departments, operations, and engineering, it equips your teams with intuitive tools to streamline workflows and accelerate results.

Feel more confident in the data you're collecting – and how you're collecting it. Xylem's Sensus Analytics tools are purpose-built to simplify complex processes, display what matters most, and help your teams make faster, smarter decisions.

Device Access

Support customer service employees who communicate with account holders. Access detailed device information so you can spot trends, identify usage anomalies, or track specific issues with custom alerts.

Xylem Data Lake

Take control of your utility data. With unfettered data access in a centralized and secure repository, this flexible reporting tool provides visibility to better understand your entire system.

Meter Insight

Validate incoming meter data from your network and proactively address communication issues.

Alert Manager

Improve response time by instantly communicating important alerts to utility personnel for greater customer service and system visibility.

Alarm Insight

Provides a complete view of alarms and statuses leading up to an event to allow utilities full visibility of data and quickly identify the root cause.

Pressure Profile^{*, **}

Proactively manage your water distribution system. With a map-based graphical interface, you can easily see the health of your water network and quickly take action when adverse conditions appear.

Service Management^{*}

Assists your business with the process to turn on or off large numbers of devices at one time and provide near real-time status updates of the process.

^{*}Additional service fee required.

^{**}Pressure Profile only available to water utilities.



Features

- Secure, cloud-based platform access on your desktop, tablet or smartphone
- User-friendly interface
- Compatible with any AMI or AMR system
- Customizable and flexible for your utility
- Integration-ready
- Role-based access

Benefits

- Gain a competitive edge with advanced analytics insights
- Customize your data and report capabilities
- Rely less on your in-house IT resources
- Increase customer satisfaction with access to proactive data

Securing Your Success

A robust and agile cybersecurity program can keep your utility operating safely and efficiently while minimizing disruption. Developing and maintaining a cybersecurity strategy requires expertise and continuous effort. At Xylem, we partner with our customers, utilities, suppliers, and other businesses worldwide to assess and mitigate cyber risk, embed security, and ensure their operations are resilient. We assess cyber risk and embed security in all critical phases of water.

Our approach prioritizes



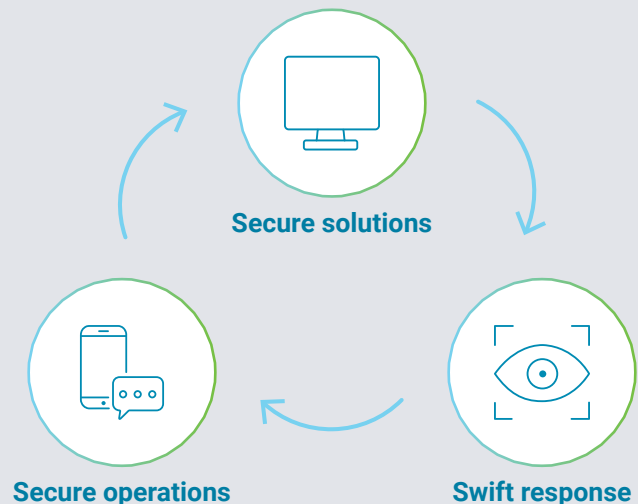
Secure solutions: We include secure by design principles in our products, minimizing vulnerabilities and building in security features through development, testing, and deployment. Secure software development processes are guided by industry standard frameworks such as ISA/IEC 62443-4-1 and NIST SSDF.



Swift response: We develop response plans and provide industry-leading forensics and response for your organization when facing cyber incidents.



Secure operations: We prioritize continued operational resilience by conducting ongoing assessments, upgrades, and monitoring, guided by industry standard frameworks such as NIST CSF and ISO 27001.



Learn more at xylem.com/sensus.

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Let's Solve Water