



Preventative Maintenance Agreements

EXPERT SERVICE. NO-HASSLE EQUIPMENT MAINTENANCE. SEAMLESS OPERATIONS.

Smoother operations ahead.

Delivering on the promise of safe, compliant, always operational water is more challenging than ever across all sectors and water applications.

From severe weather and outdated infrastructure to a lack of expertise and staffing shortages, today's obstacles often lead to unpredictable breakdowns, reactive maintenance and unforeseen costly repairs.

A **Preventative Maintenance Agreement (PMA)** with Xylem provides proactive, expert equipment maintenance services, regardless of the manufacturer, tailored to your needs and budget.



Opt in to peace of mind.

Renewed confidence in your operations comes standard with a Xylem PMA. Here's why:

Minimize unpredictable interruptions

Fewer breakdowns and reduced failure risks lead to less downtime, enhancing the continuity and efficiency of your operations and mitigating the risk of revenue loss and costly disruptions.

Lower total cost of ownership and enhance sustainability

Our PMA optimizes operational and energy costs and extends equipment life. We ensure regulatory-standard-compliant service, further boosting the sustainability of your operations.

Predictable maintenance costs

Proactive service allows for more efficient fund allocation and avoids the high cost of emergency responses.

Manufacturer-agnostic service

We provide complete care for all water equipment, no matter the brand.

Expertise on demand

Whether you're filling a skills gap or need extra support, you'll have a network of world-leading water experts at your fingertips. Each Xylem technician undergoes rigorous certification to ensure your equipment is handled with the utmost professionalism and skill.



On your side and at your service.

We'll work with you to customize a PMA that meets the unique demands of your operation.

Available for pumps and mixers

Flexible service plans

Choose from standard service plans that start with at least one visit per year, or customize further to match your specific needs and application requirements. Each plan is expertly designed with tailored visit frequencies and service options, ensuring you receive the precise support you need.

Exclusive discounts

Secure additional savings on spare parts

Access to genuine Xylem spare parts

A comprehensive range of genuine spare parts meticulously designed to optimize your equipment's performance and longevity

Service supplies and support

Consumables like glycol, o-rings, oil, and grease are included at no extra cost. Our vehicles carry repair kits and the necessary supplies for onsite maintenance to help avoid additional expenses.

Support access

Enjoy dedicated assistance from the Xylem support team

Buying new Xylem equipment? Add a PMA to extend its warranty automatically.

4,000+
professionals
worldwide

1,800+ in North
America

Over **100**
service branches
across 50 countries

60 in North America



Start your journey to seamless operations.

Maximize your equipment's potential with our tailored maintenance solutions. Our team of certified technicians and water experts ensures smooth and efficient operations across various systems.

Scan the QR code to discover our PMA offerings and receive a quote.



Xylem |'zīləm|

- 1) The tissue in plants that brings water upward from the roots;
- 2) a leading global water technology company.

We're a global team unified in a common purpose: creating advanced technology solutions to the world's water challenges. Developing new technologies that will improve the way water is used, conserved, and re-used in the future is central to our work. Our products and services move, treat, analyze, monitor and return water to the environment, in public utility, industrial, residential and commercial building services settings. Xylem also provides a leading portfolio of smart metering, network technologies and advanced analytics solutions for water, electric and gas utilities. In more than 150 countries, we have strong, long-standing relationships with customers who know us for our powerful combination of leading product brands and applications expertise with a strong focus on developing comprehensive, sustainable solutions.

For more information on how Xylem can help you, go to www.xylem.com.

Branch Locations

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