

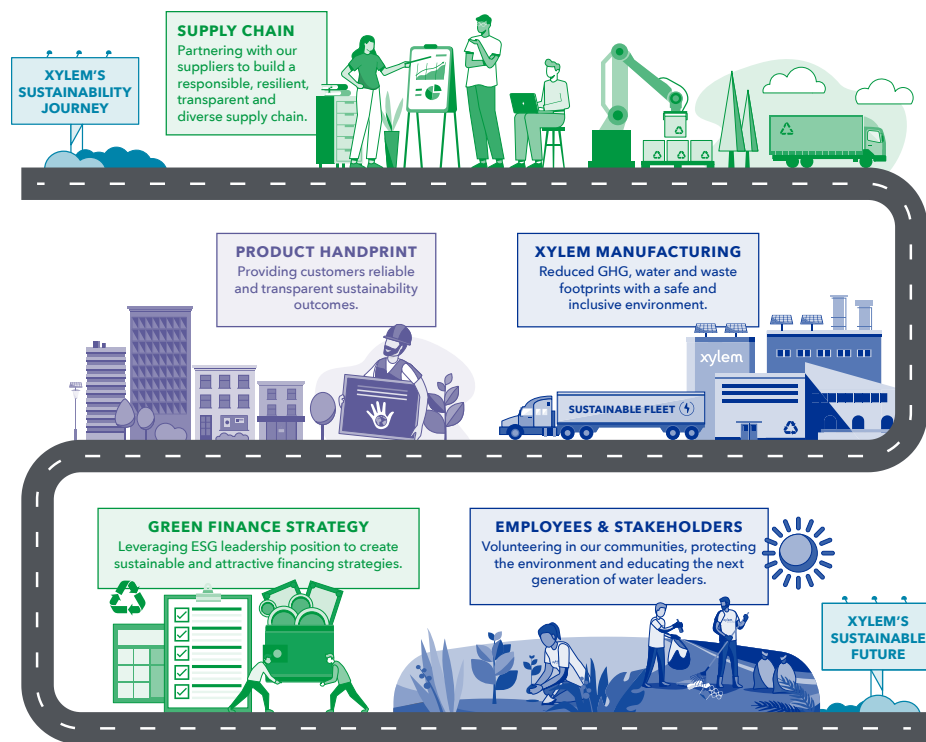
Photo Source: Sylvie, Xylem Colleague, 2022

Sustainability is core to everything we do at Xylem.

As a leading global water technology company, we are creating a more sustainable world by enabling our **customers** to solve critical water and infrastructure challenges and helping **communities** in more than 150 countries become water-secure. To support and be a model for this vision, we work hard to operationalize sustainability across our own **company**.

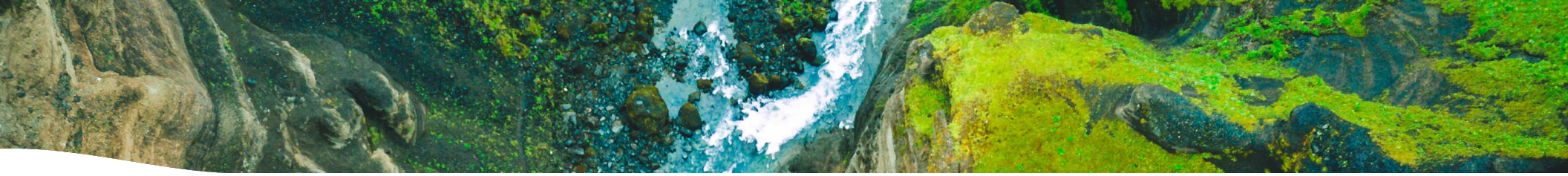
We made serious progress toward our sustainability goals in 2022:

-  **Reduced total process water use by 26%** since 2019 and moved 12 of our 22 major facilities to 100% process water recycling and reuse.
-  **88% of the electricity** used at Xylem manufacturing, office and service facilities came from **renewable sources** in 2022, an **increase of 13%** from 2021.
-  Onboarded over **600 suppliers** to the WASH4Work pledge and included supply partners in community WASH projects since 2019.
-  Leveraged Xylem technology, solutions and partnerships to **mobilize aid for 30 areas** impacted by disaster.
-  Provided WASH solutions to **communities in need**, reaching more than **2.4 million people**.
-  **Engaged 11,800 students** through Xylem Ignite, the company's youth program, with events including the Global Student Innovation Challenge, regional hackathons and a six-month Innovation Incubator.



Sustainability is a journey, and at Xylem we are guided by our 2025 Sustainability Goals and our stakeholders' feedback. The launch of our 2025 Sustainability Goals in 2019 allowed us to consider sustainability across our value chain and beyond.

We evolve as we work, learning and improving our programs and processes to look forward through a more critical lens and create intentional, meaningful impact.



Our Strategic Focus Areas:

Xylem's Sustainability and Social Impact Strategic Focus Areas were introduced in our 2021 Sustainability Report to take us beyond our 2025 Sustainability Goals.

With our company, customers and communities as our focus, we identified **three critical, interconnected water challenges the global community is facing** and that we believe will be felt across our value chain: **decarbonization, watershed resiliency and stewardship, and equity.**

Decarbonization:

We believe water should lead the conversation – and action – on climate mitigation with real, meaningful greenhouse gas (GHG) reduction commitments across the sector. We see our role as enablers, initiating the conversation and facilitating technology adoption to move the sector to net zero.

- This starts with us – we have committed to reaching net-zero emissions (Scope 1, 2 and 3) by 2050.
- Water and wastewater utilities comprise approximately 2% of global GHG emissions. As our customers and stakeholders, we want to partner with utilities to help them address their mitigation goals.

Decarbonizing the Water Sector

- “Net Zero: The Race We All Win” details how utilities can make meaningful reductions to their GHG emissions.
- Existing technology can provide substantial energy reductions, with further innovation possible for comprehensive decarbonization of the water sector.

NETZero
THE RACE WE ALL WIN

Mapping the route to
water utility decarbonization

From cover of Xylem
2022 white paper
“The Race We All Win”

Source: Global Water Awards, 2022

Resiliency and Stewardship:

Climate change is making providing reliable, safe and affordable water and sanitation services more difficult for utilities. Investing in the resilience of water infrastructure now is crucial to meeting our customer's needs and overcoming the challenges of climate change.

- Commitments from businesses to be better water stewards in their communities are increasing.
- We are working with partners to help drive the standardization of measuring, reporting and creating targets for water stewardship goals.

Equity:

Across the globe, 844 million people lack access to drinking water, and 2.3 billion do not have access to latrines or other basic sanitation facilities ([UNICEF](#), 2023). We are committed to providing equitable access to water, sanitation and hygiene (WASH) solutions and water education while leading by example as we center diversity, equity & inclusion at Xylem.

- We provide funding and resources to partners solving WASH challenges globally and empower our employees to volunteer their time to help in their own communities.
- Engage youth and strengthen the participation of underserved and underrepresented communities in water and climate action.

Breaking the Cycle of Poverty with Engineers Without Borders

- Access to resilient water infrastructure is key to breaking the cycle of poverty
- Xylem & Engineers Without Borders provided remote support and equipment to develop water infrastructure at a health clinic in rural Malawi

