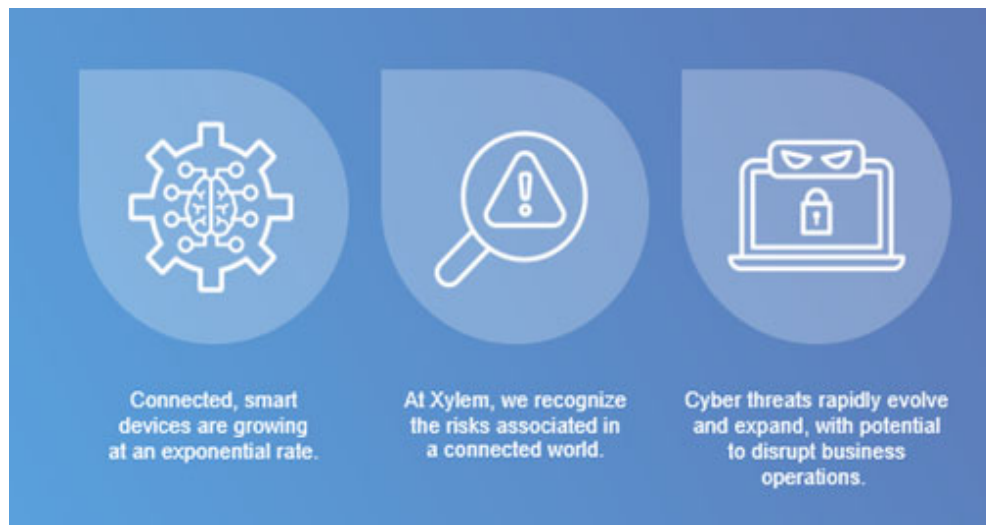


Cybersecurity for Our Customers

Our customers are partners and we work to anticipate customer needs with our broad product offerings, our applications expertise, and our knowledge to protect the availability, integrity, and confidentiality of our customers' infrastructure and information.



Our Security Strategy

Xylem is a technology company with a commitment to innovation while addressing security needs for all of our solutions through continuous improvement. Along with a risk-based security design and implementation approach, our engineering, development, and cybersecurity teams remain diligently focused on the identification and eradication of security vulnerabilities. Our practices include:

- Implementation of Security by Design principles throughout the product development lifecycle
- Collaboration with [InfraGuard](#), a partnership between the Federal Bureau of Investigations and members of the private sector
- Membership in the Water Information Sharing and Analysis Center (ISAC), the international security network created by and for the water and wastewater sector. As a cybersecurity partner, you can learn more about security preparedness at <https://www.waterisac.org>

We also encourage our customers and partners to follow [generally accepted IT and cybersecurity best practices](#).

Contact

Security comes standard. If you have a question about Xylem products or our security principles, please contact product.security@xylem.com. Xylem has established a public PGP key and we encourage communication regarding the security of our products to take place via encrypted email.

[PGP Public Key](#) and Fingerprint: 62EA 2D09 DDC7 354D D061 2237 30F5 80EB CB7E 29E2

We value water as a resource and work to protect accessibility to clean, safe water. We are all stewards of this precious resource. For more information about reporting an incident involving water resources please visit <https://www.waterisac.org/report-incident>

We thank you for your partnership in ensuring the confidentiality, integrity and availability of our data, products, and water.